

# **HMA WEBDCS USER MANUAL**

## **SALES**

**Last Updated: 11/30/2016**

**Author: Hyundai Motor America**

---

## Table of Contents

<b>1. OVERVIEW.....</b>	<b>3</b>
<b>2. GENERAL INFORMATION .....</b>	<b>4</b>
2.1 WEBDCS Login.....	4
2.2 General Information for PC .....	5
2.3 General Information for Mobile Device .....	7
<b>3. SALES .....</b>	<b>10</b>
3.1 Retail Delivery .....	10
3.1.1 RDR Submit .....	10
3.1.2 RDR Search .....	12
3.1.3 OTD Inventory Search.....	19
3.2 Certified Pre-Owned.....	19
3.2.1 CPO RDR Submit.....	19
3.2.2 CPO RDR Search .....	21
3.2.3 CPO Inventory Search .....	27
3.3 Vehicle Transaction.....	30
3.3.1 Dealer Demonstration Vehicle Submit .....	30
3.3.2 Service Rental Car Maintenance .....	31
3.3.3 Service Contract Maintenance (HPP) .....	35
3.3.4 Uncompleted Campaign VIN List .....	37
3.3.5 Vehicle Information.....	43
3.3.6 OTD Vehicle Locator .....	46
3.4 Showroom Traffic .....	47
3.4.1 Showroom Traffic Submit.....	47
3.4.2 Showroom Traffic Report (Comparison) .....	48
3.5 VINs.....	49

---

## 1. Overview

HMA WebDCS is a web-based dealer communications system that allows Hyundai dealerships to view, input, and update information for a variety of operational functions related to Sales, Parts, Service, Warranty, and Finance. The WEBDCS System will offer the following:

- Vehicle Sales Reporting
- Parts Ordering and Returns
- Service Warranty Claims
- Monthly Financial Statements
- Dealer Personnel Onboarding
- DCS Reports
- Link to OTD and VINS

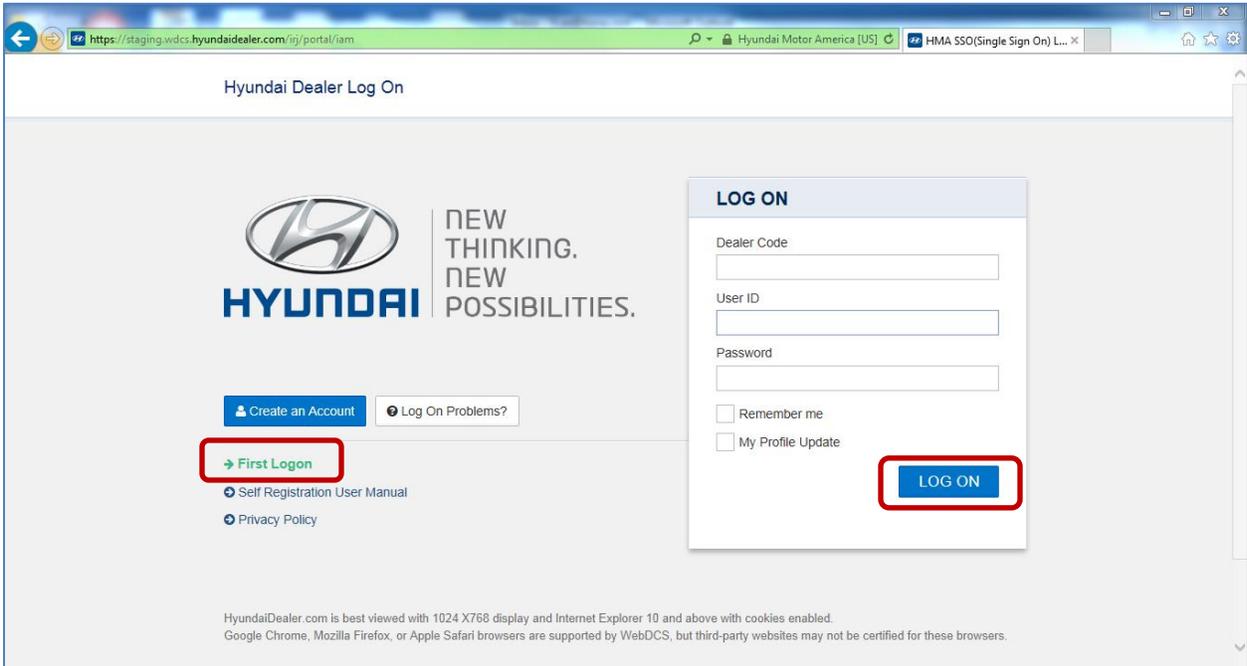
Currently, HMA is rebuilding this system to enhance functionalities and to better meet your business needs. The new secure web-based WEBDCS is scheduled to launch in November of 2016, and with its functional and aesthetic upgrades, it is expected to improve the communication channels between the HMA headquarters and the dealerships. The mobile-friendly system with the latest technology and design standards will be implemented across the entire site, achieving a more stable platform with a refined “look and feel”. Access to a wider range of information and streamlined navigation will better position HMA WEBDCS to leverage advanced technology.

This user manual will walk you through the enriched features of the newly designed WEBDCS in the areas of general information, and Sales businesses.

## 2. General Information

### 2.1 Hyundaidealer.com and WEBDCS Login

Login URL for Hyundai dealer portal : <https://www.hyundaidealer.com>



Hyundai Dealer Log On

 **HYUNDAI** NEW THINKING. NEW POSSIBILITIES.

[Create an Account](#) [Log On Problems?](#)

[First Logon](#)

[Self Registration User Manual](#)

[Privacy Policy](#)

**LOG ON**

Dealer Code

User ID

Password

Remember me

My Profile Update

**LOG ON**

HyundaiDealer.com is best viewed with 1024 X768 display and Internet Explorer 10 and above with cookies enabled.  
Google Chrome, Mozilla Firefox, or Apple Safari browsers are supported by WebDCS, but third-party websites may not be certified for these browsers.

To log in to WEBDCS, follow the steps below:

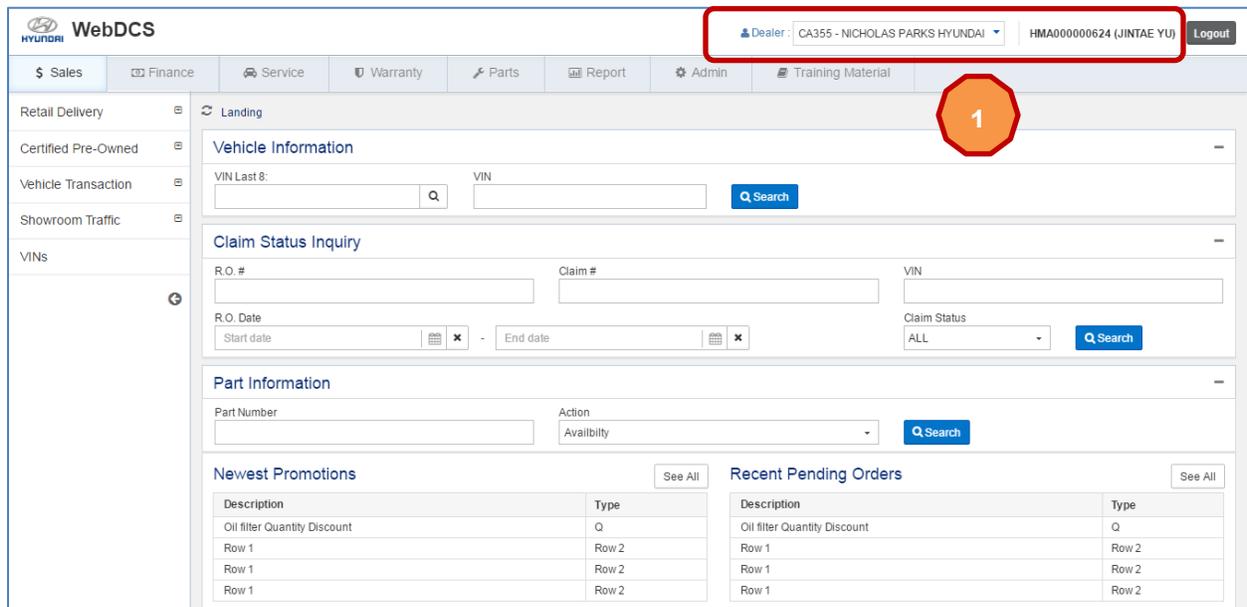
1. Start Internet Browser. You can use Internet Explorer, Fire Fox, Safari, and Chrome on your PC. Also you can access WEBDCS from your cell phone and tablet running on Android and IOS.
2. Go to the **Hyundai dealer portal** website using the url <https://www.hyundaidealer.com>
3. Enter the **Dealer Code**.
4. Enter your **Hyundai ID (HMA + 9 digits)** and **Password**.
5. Click the **Log On** button.

If this is a first time to login to new system and if you have some difficulties, please click **First Logon** link on the logon screen. It will display step by step instruction for login process.

After WEBDCS launch, please login to [hyundaidealer.com](https://www.hyundaidealer.com) ( [www.hyundaidealer.com](https://www.hyundaidealer.com) ) and then click WEBDCS link on the main page to access WEBDCS.

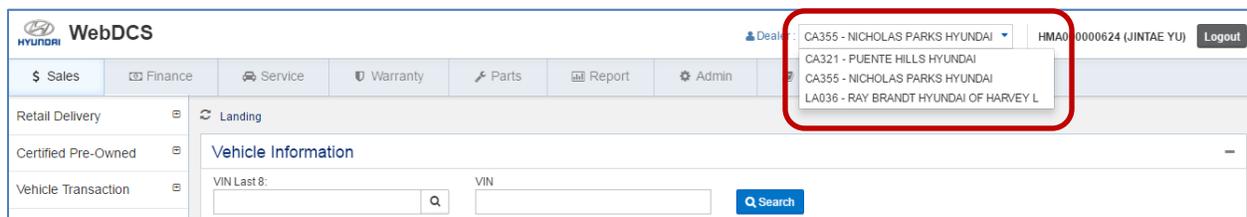
## 2.2 General Information for PC

Once you login to WEBDCS, you will see your Dealer Code, Dealership name, Hyundai ID, and name on the top of the screen.



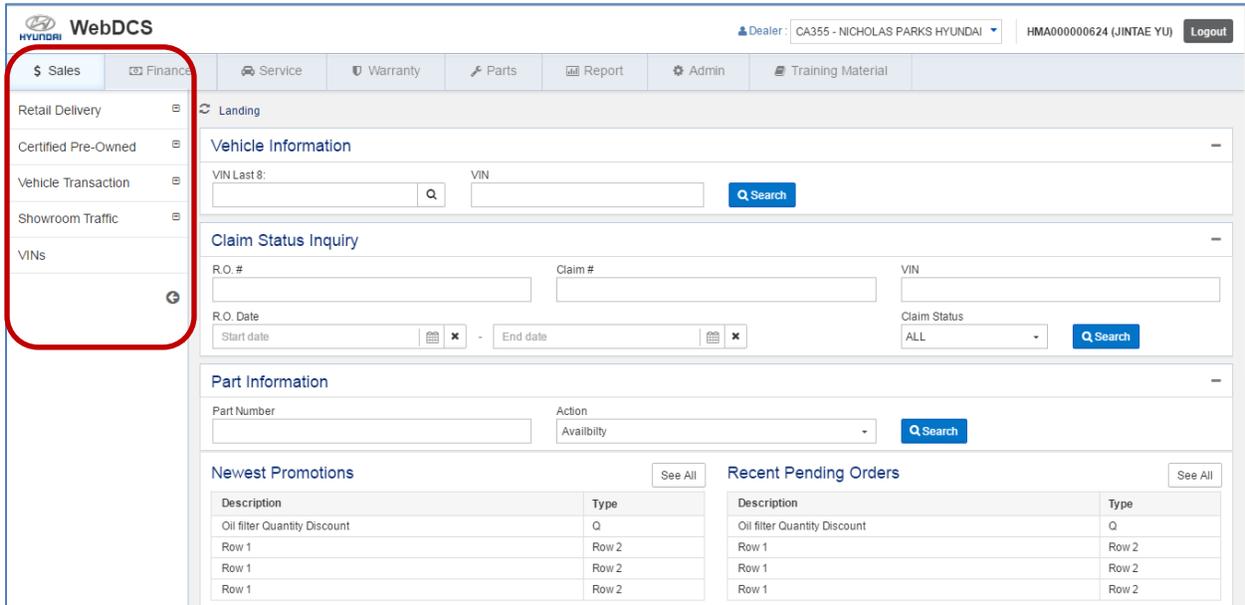
The screenshot shows the WebDCS interface. At the top right, there is a navigation bar with the following information: Dealer: CA355 - NICHOLAS PARKS HYUNDAI, HMA000000624 (JINTAE YU), and a Logout button. Below this, there are several menu tabs: Sales, Finance, Service, Warranty, Parts, Report, Admin, and Training Material. The main content area is divided into several sections: Retail Delivery, Certified Pre-Owned, Vehicle Transaction, Showroom Traffic, and VINs. The Vehicle Information section contains a VIN search form. The Claim Status Inquiry section contains a form for searching claims by R.O. #, Claim #, VIN, R.O. Date, and Claim Status. The Part Information section contains a form for searching parts by Part Number and Availability. The Newest Promotions and Recent Pending Orders sections each contain a table with columns for Description and Type.

To change dealer code, click  dropdown box next to Dealer. Then you will see dealer codes registered for your account. Select one dealer code you want to use.



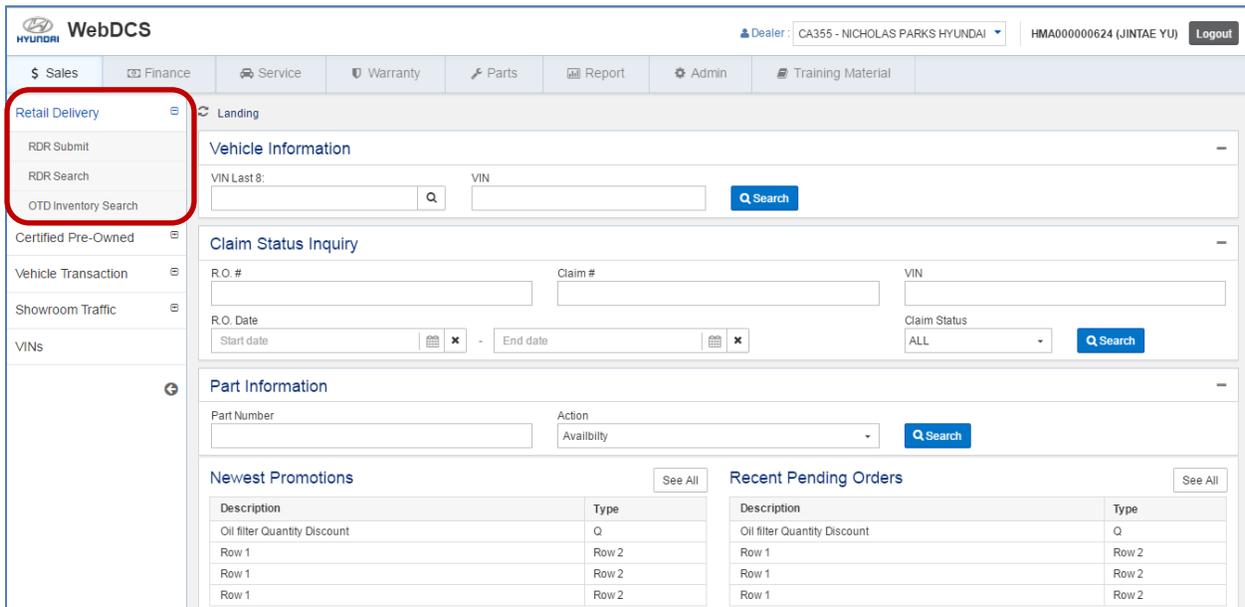
The screenshot shows the WebDCS interface with the Dealer dropdown menu open. The dropdown menu lists the following dealer codes: CA355 - NICHOLAS PARKS HYUNDAI, CA321 - PUENTE HILLS HYUNDAI, CA355 - NICHOLAS PARKS HYUNDAI, and LA036 - RAY BRANDT HYUNDAI OF HARVEY L. The dropdown menu is highlighted with a red box.

Navigate to menu and sub menu by clicking a menu tab. For example, if you click Sales menu, then you will see Sales menu on the left side.



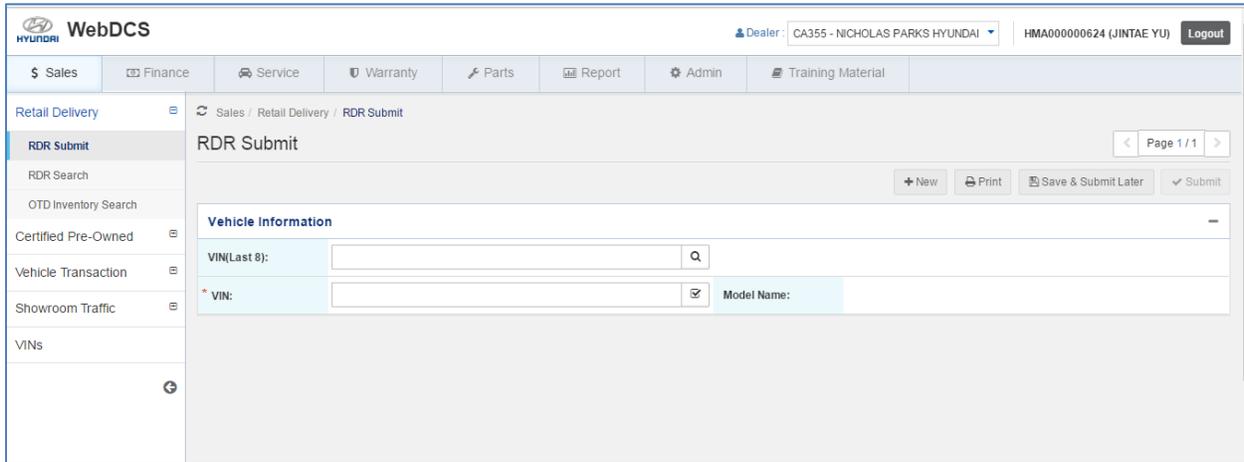
The screenshot shows the WebDCS landing page. The top navigation bar includes 'Sales', 'Finance', 'Service', 'Warranty', 'Parts', 'Report', 'Admin', and 'Training Material'. The 'Sales' menu is highlighted with a red box and contains the following items: Retail Delivery, Certified Pre-Owned, Vehicle Transaction, Showroom Traffic, and VINs. The main content area is titled 'Landing' and contains several sections: 'Vehicle Information' with VIN search fields, 'Claim Status Inquiry' with R.O. #, Claim #, VIN, and R.O. Date fields, 'Part Information' with Part Number and Action fields, and two tables: 'Newest Promotions' and 'Recent Pending Orders'. Both tables have columns for Description and Type, with rows labeled 'Row 1' and 'Row 2'.

Once you click Retail Delivery, you will see sub menu of Retail Delivery.



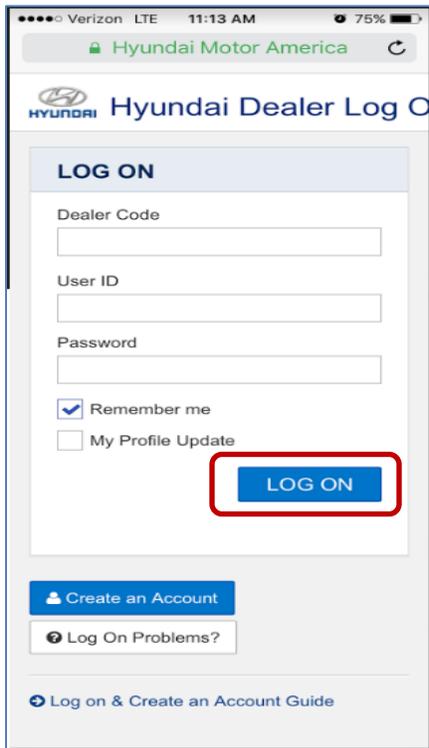
This screenshot shows the WebDCS landing page with the 'Retail Delivery' sub-menu highlighted in a red box. The sub-menu items are: RDR Submit, RDR Search, and OTD Inventory Search. The rest of the page layout is identical to the previous screenshot, showing the 'Landing' page with various search and inquiry sections.

Then click RDR Submit. You will see RDR Submit screen.

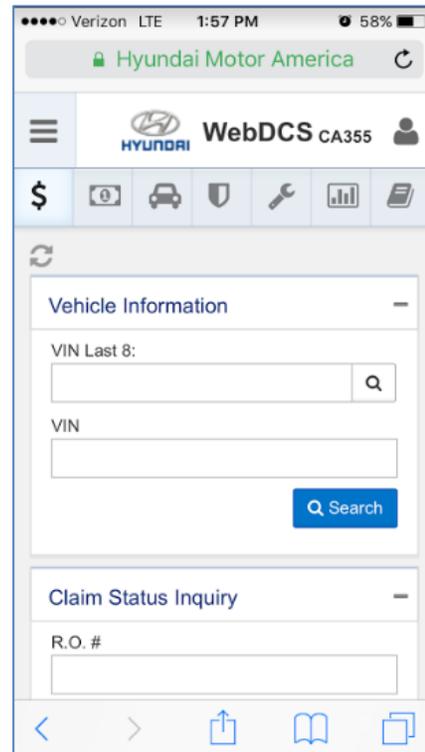


## 2.3 General Information for Mobile Device

You can also use mobile devices such as cell phone and tablet pc to access WEBDCS. Here is the login screen view from iPhone. Type Dealer Code, User ID, and Password and click LOG ON button. You will see WEBDCS main screen



**Login screen**

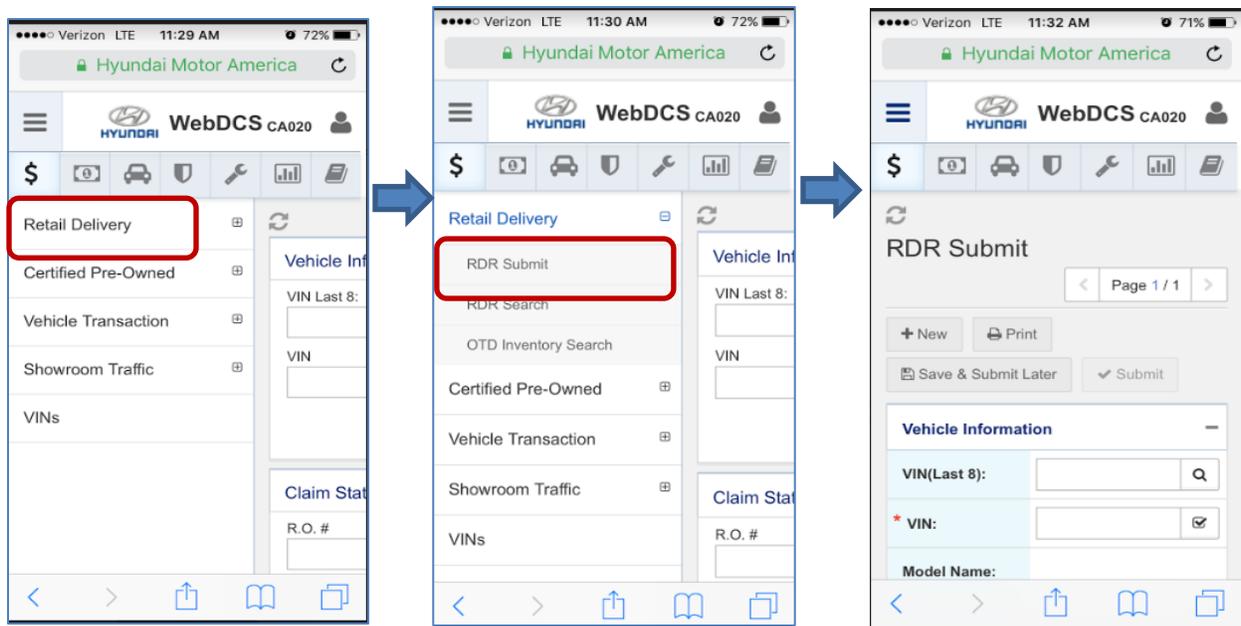


**WEBDCS Main screen**

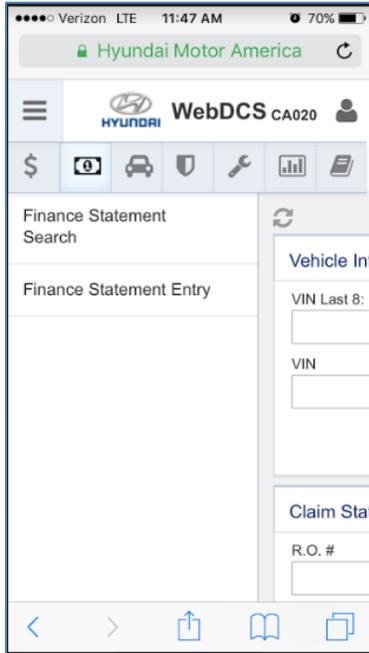
To change dealer code, click **1** Change Dealer. Then you will see **2** dealer code dropdown box. Click on the dropdown box. You will see **3** list of dealer code and names. Select one dealer code.



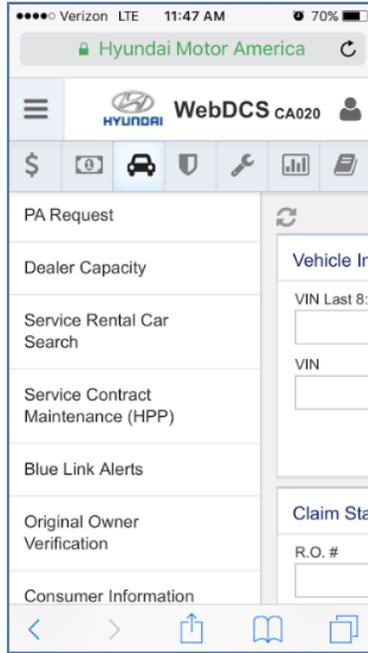
The screenshots shows how to navigate to RDR Submit screen.



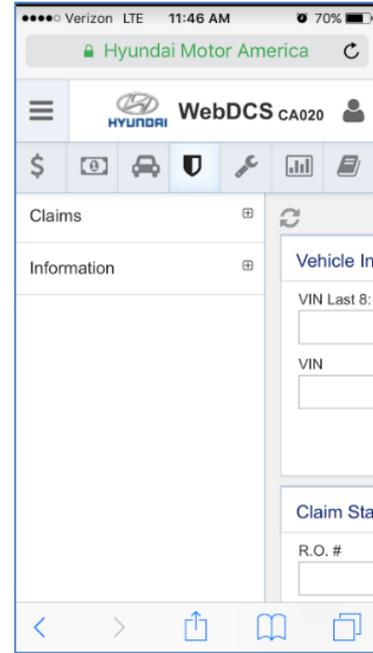
The screenshot shows mobile view for each business area.



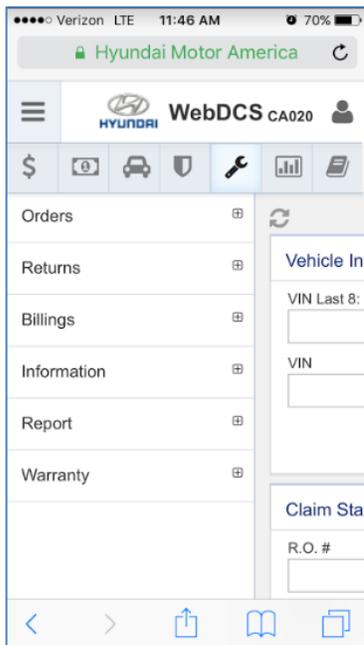
**Finance**



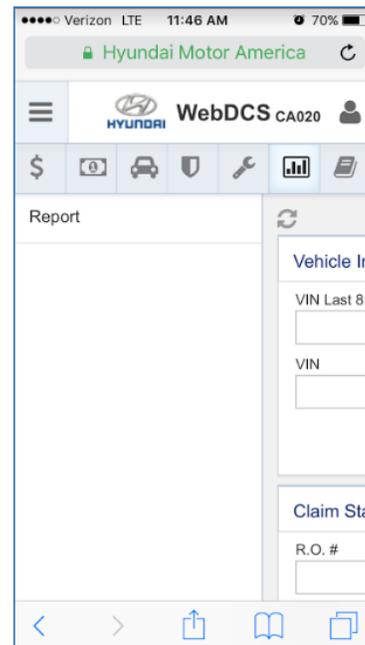
**Service**



**Warranty**



**Parts**



**Report**

### 3. Sales

#### 3.1 Retail Delivery

##### 3.1.1 RDR Submit

You can create a new RDR (Retail Delivery Report) and save or submit RDR in this screen. Once you save a RDR, it is saved into WEBDCS with Pending status. Once you submit a RDR, it will be submitted to HMA. After submission, you can find the RDR in the RDR Search screen.

**RDR Submit**

Page 1 / 1

+ New | Print | Save & Submit Later | Submit

**Vehicle Information**

VIN(Last 8):

\* VIN: KMHD35LH2GU340742

\* Mileage:

\* Date of Sale: MM/DD/YYYY

ELANTRA GT A/T

**RDR Information**

\* Sale Type:  Blue Link Enroll:

\* Finance Type:  Hyundai Circle PIN:

\* HMF Financing:  Service Sale?: No

Finance Term (Months):  Vehicle:

\* FI Manager:

\* Sales Manager:

\* Sales Person:

**Owner Information**

\* Owner Type:  Person  Company

\* Last Name:  \* First Name:  Middle Initial:

\* Street Address:

\* City:  \* State:  \* Zip Code:

\* Mobile Phone:  FCC Consent:  Yes  No

Landline Phone:  FCC Consent:  Yes  No

E-Mail:

Language Preference: English

**Driver Information**

Last Name:  First Name:  Middle Initial:

Street Address:

City:  State:  Zip Code:

Mobile Phone:  FCC Consent:  Yes  No

Landline Phone:  FCC Consent:  Yes  No

E-Mail:

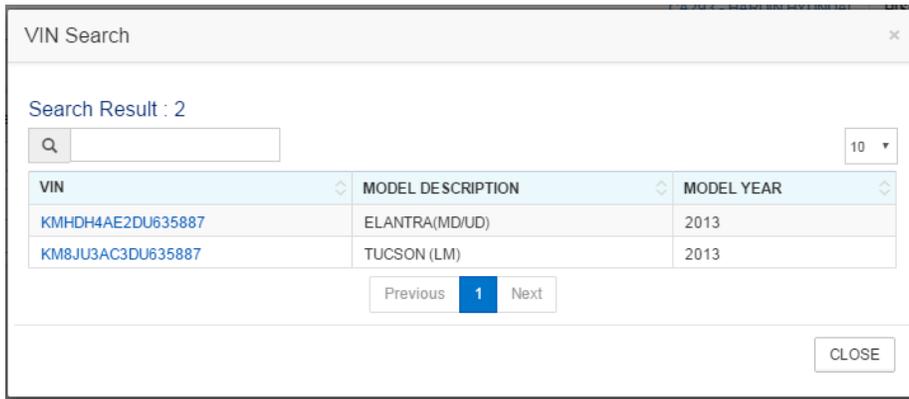
Print | Save & Submit Later | Submit

COPYRIGHT 2016 HYUNDAI MOTOR COMPANY. ALL RIGHT RESERVED.

**Button Information**

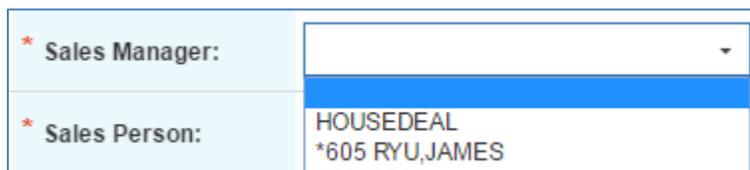
Action Button	Definition
<b>New</b>	Create a new RDR.
<b>Save &amp; Submit Later</b>	Save a RDR and then submit a RDR later.
<b>Submit</b>	RDR will be submitted if there is no error.
<b>Copy from Owner</b>	Owners name, address and phone number will be copied to Driver information section.
<b>Print</b>	Prints the current screen.

Enter last 8 digits of VIN if you don't remember full VIN and click  search icon. If there are multiple VINs that match the last 8 digits, VIN Search pop-up window is displayed. If there is only one VIN, then the VIN is populated in VIN text box.



If you entered full VIN in VIN text box or a selected VIN is populated in VIN text box, click  to verify the VIN. If the VIN is valid VIN, then rest of fields will be populated.

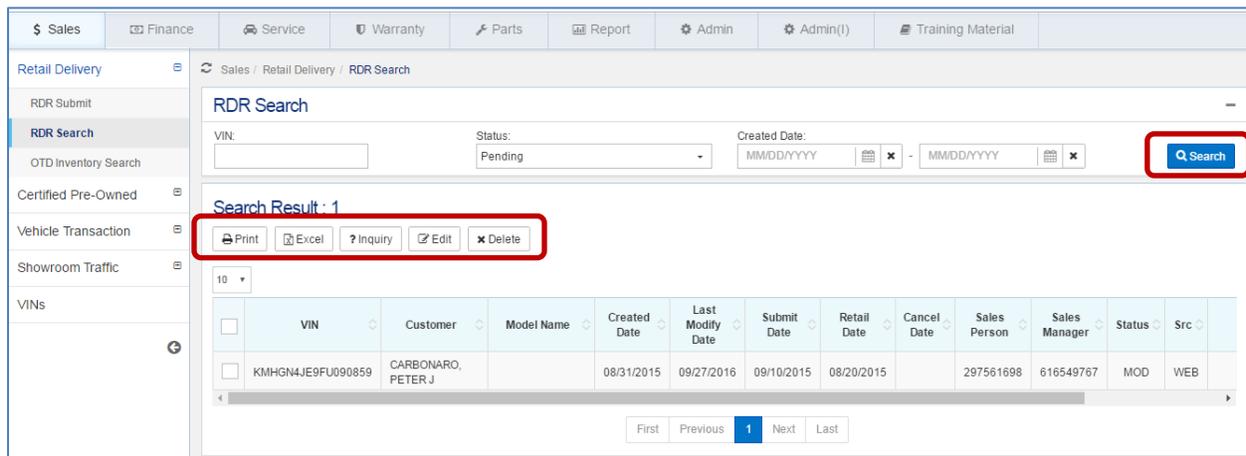
Select Sales Person, Sales Manager, and FI Manger in  and  dropdown box. You will see HOUSEDEAL, last 3 digits of Hyundai ID, Last name, and Fisrt Name.



### 3.1.2 RDR Search

Pending and submitted RDRs can be searched by VIN, Status, and Created Date or Submitted Date. You can open pending RDR, which was received from DMS or created from WEBDCS, to modify and submit RDR. Also RDR data can be changed and cancelled under the limited conditions.

RDR Search screen with Pending status – you can see only pending RDRS in the result list.



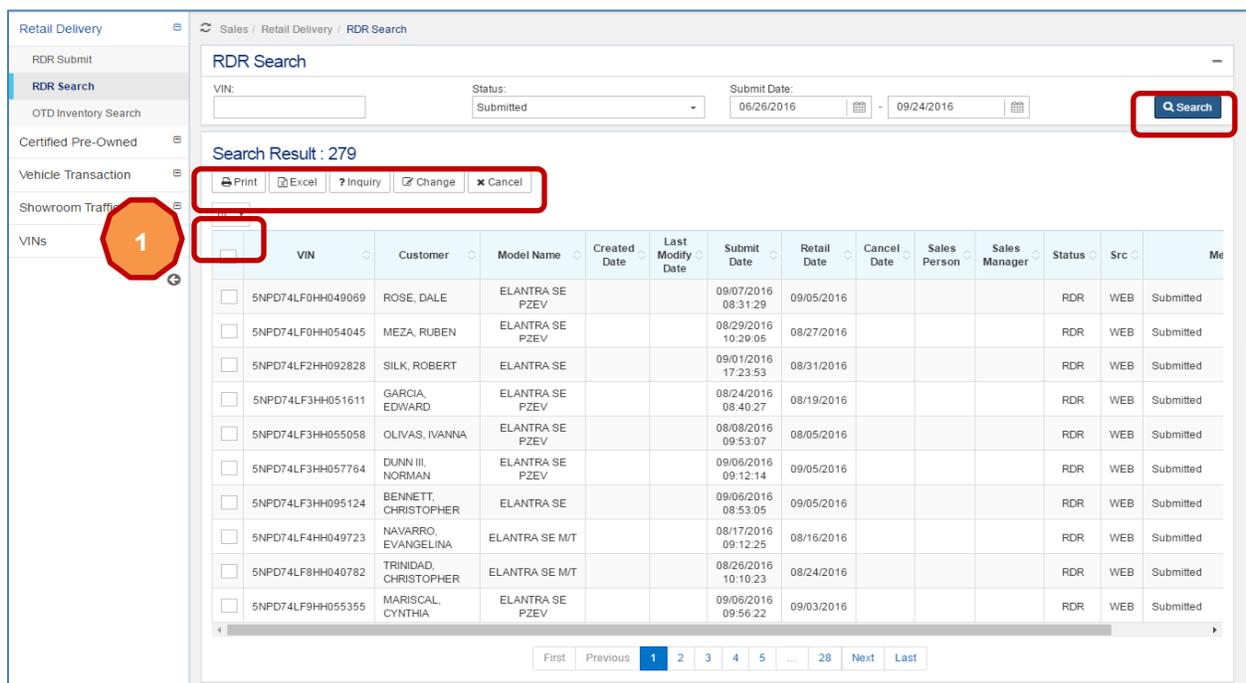
**RDR Search**

VIN:  Status: Pending Created Date: MM/DD/YYYY - MM/DD/YYYY

**Search Result : 1**

VIN	Customer	Model Name	Created Date	Last Modify Date	Submit Date	Retail Date	Cancel Date	Sales Person	Sales Manager	Status	Src
KMHGN4JE9FU090859	CARBONARO, PETER J		08/31/2015	09/27/2016	09/10/2015	08/20/2015		297561698	616549767	MOD	WEB

RDR Search screen with Submitted status – you can see only submitted RDRS in the result list



**RDR Search**

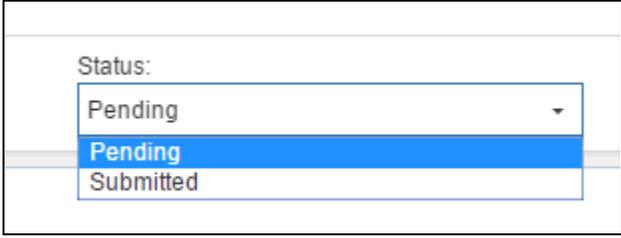
VIN:  Status: Submitted Submit Date: 06/26/2016 - 09/24/2016

**Search Result : 279**

1

VIN	Customer	Model Name	Created Date	Last Modify Date	Submit Date	Retail Date	Cancel Date	Sales Person	Sales Manager	Status	Src	Me
5NPD74LF0H049069	ROSE, DALE	ELANTRA SE PZEV			09/07/2016 08:31:29	09/05/2016				RDR	WEB	Submitted
5NPD74LF0H054045	MEZA, RUBEN	ELANTRA SE PZEV			08/29/2016 10:29:05	08/27/2016				RDR	WEB	Submitted
5NPD74LF2H092828	SILK, ROBERT	ELANTRA SE			09/01/2016 17:23:53	08/31/2016				RDR	WEB	Submitted
5NPD74LF3H051611	GARCIA, EDWARD	ELANTRA SE PZEV			08/24/2016 08:40:27	09/19/2016				RDR	WEB	Submitted
5NPD74LF3H055058	OLIVAS, IVANNA	ELANTRA SE PZEV			08/08/2016 09:53:07	08/05/2016				RDR	WEB	Submitted
5NPD74LF3H057764	DUNN III, NORMAN	ELANTRA SE PZEV			09/06/2016 09:12:14	09/05/2016				RDR	WEB	Submitted
5NPD74LF3H095124	BENNETT, CHRISTOPHER	ELANTRA SE			09/06/2016 08:53:05	09/05/2016				RDR	WEB	Submitted
5NPD74LF4H049723	NAVARRO, EVANGELINA	ELANTRA SE M/T			08/17/2016 09:12:25	08/16/2016				RDR	WEB	Submitted
5NPD74LF8H040782	TRINIDAD, CHRISTOPHER	ELANTRA SE M/T			08/26/2016 10:10:23	08/24/2016				RDR	WEB	Submitted
5NPD74LF9H055355	MARISCAL, CYNTHIA	ELANTRA SE PZEV			09/06/2016 09:56:22	09/03/2016				RDR	WEB	Submitted

## Button Information

Action Button	Definition
<b>Search</b>	<p>Search RDR by VIN, Status, and Submit Date or Created Date.</p> <p>Status :</p> 
<b>Inquiry</b>	Select one or multiple RDR using checkbox and then click Inquiry button. RDR Detail screen will be displayed.
<b>Edit</b>	Select one or multiple pending RDR using checkbox and then click Edit button. RDR Edit screen will be displayed.
<b>Change</b>	Select one or multiple submitted RDR using checkbox and then click Change button. RDR Change screen will be displayed.
<b>Cancel</b>	Select one or multiple submitted RDR using checkbox and then click Cancel button. RDR Cancel screen will be displayed.
<b>Excel</b>	The results list is downloaded to excel.
<b>Print</b>	Prints the current screen.

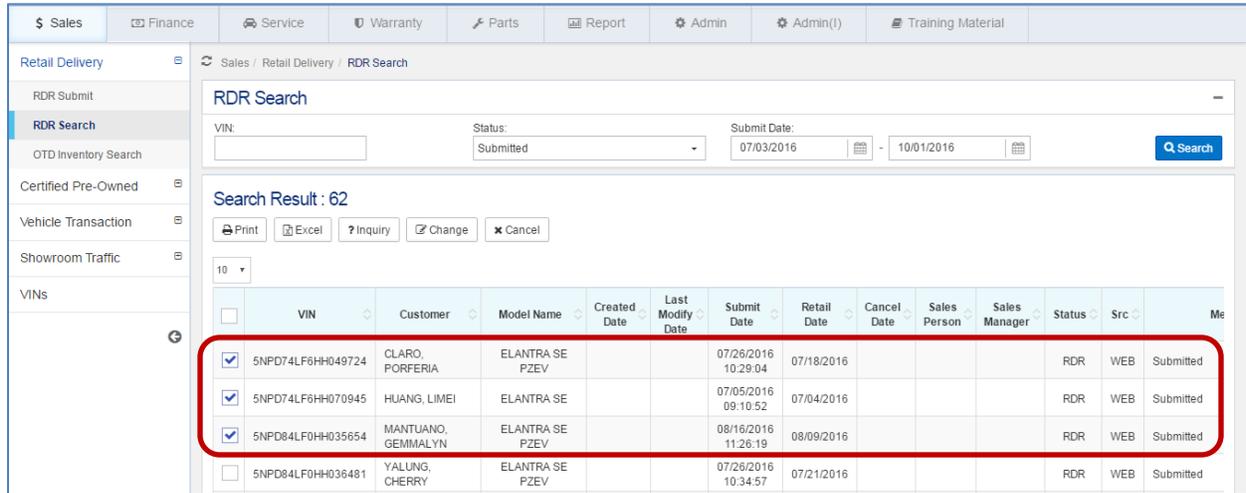
## RDR Edit

Select one or multiple pending RDR using checkbox and then click Edit button. RDR Edit screen is displayed.

<a href="#">Sales</a>   <a href="#">Finance</a>   <a href="#">Service</a>   <a href="#">Warranty</a>   <a href="#">Parts</a>   <a href="#">Report</a>   <a href="#">Admin</a>   <a href="#">Admin(I)</a>   <a href="#">Training Material</a>	
<ul style="list-style-type: none"> <li>Retail Delivery</li> <li>RDR Submit</li> <li><b>RDR Search</b></li> <li>OTD Inventory Search</li> <li>Certified Pre-Owned</li> <li>Vehicle Transaction</li> <li>Showroom Traffic</li> <li>VINs</li> </ul>	<p>Sales / Retail Delivery / RDR Search</p> <p><b>RDR Edit</b> <span style="float: right;">Page 1 / 1</span></p> <p><a href="#">Back To List</a> <span style="float: right;"> <a href="#">+ New</a>   <a href="#">Print</a>   <a href="#">Delete</a>   <a href="#">Save &amp; Submit Later</a>   <a href="#">Submit</a> </span></p> <div style="border: 1px solid #ccc; padding: 5px;"> <p><b>Vehicle Information</b></p> <p>VIN(Last 8): <input type="text"/></p> <p>* VIN: <input type="text" value="KMHGN4JE9FU090859"/> <input checked="" type="checkbox"/> <b>Model Name:</b> <input type="text"/></p> <p>* Mileage: <input type="text" value="50"/> <b>Date Of Sale:</b> <input type="text" value="08/20/2015"/></p> </div> <div style="border: 1px solid #ccc; padding: 5px;"> <p><b>RDR Information</b></p> <p>* Sale Type: <input type="text" value="RETAIL"/> <b>Blue Link Enroll:</b> <input type="text"/> <b>Sales Manager:</b> <input type="text" value="616549767"/></p> <p>* Finance Type: <input type="text" value="Lease"/> <b>Hyundai Circle PIN:</b> <input type="text"/> <b>Sales Person:</b> <input type="text" value="297561698"/></p> <p>* HMF Financing: <input type="text" value="HMF Low APR/Lease"/> <b>Service Sale?:</b> <input type="text" value="No"/></p> <p>Finance Term (Months): <input type="text"/> <b>Vehicle Price:</b> <input type="text"/></p> <p>* FI Manager: <input type="text" value="625373742"/> <b>Finance Amount:</b> <input type="text"/></p> </div> <div style="border: 1px solid #ccc; padding: 5px;"> <p><b>Owner Information</b></p> <p>* Owner Type: <input checked="" type="radio"/> Person <input type="radio"/> Company</p> <p>* Last Name: <input type="text" value="CARBONARO"/> * First Name: <input type="text" value="PETER"/> Middle Initial: <input type="text" value="J"/></p> <p>* Street Address: <input type="text" value="17049 VIA FLORES"/></p> <p>* City: <input type="text" value="SAN LORENZO"/> * State: <input type="text" value="CA"/> * Zip Code: <input type="text" value="94580"/></p> <p>* Mobile Phone: <input type="text" value="510-276-1239"/> <b>FCC Consent:</b> <input checked="" type="radio"/> Yes <input type="radio"/> No <b>Landline Phone:</b> <input type="text" value="925-360-5693"/> <b>FCC Consent:</b> <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p>E-Mail: <input type="text" value="PCARBONARO@COMCAST.NET"/></p> <p>Language Preference: <input type="text"/></p> </div> <div style="border: 1px solid #ccc; padding: 5px;"> <p><b>Driver Information</b> <a href="#">Copy From Owner</a></p> <p>Last Name: <input type="text"/> First Name: <input type="text"/> Middle Initial: <input type="text"/></p> <p>Street Address: <input type="text" value="17049 VIA FLORES"/></p> <p>City: <input type="text" value="SAN LORENZO"/> State: <input type="text" value="CA"/> Zip Code: <input type="text" value="94580"/></p> <p>Mobile Phone: <input type="text" value="510-276-1239"/> <b>FCC Consent:</b> <input checked="" type="radio"/> Yes <input type="radio"/> No <b>Landline Phone:</b> <input type="text" value="925-360-5693"/> <b>FCC Consent:</b> <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p>E-Mail: <input type="text" value="PCARBONARO@COMCAST.NET"/></p> </div> <p style="text-align: right;"> <a href="#">Print</a>   <a href="#">Delete</a>   <a href="#">Save &amp; Submit Later</a>   <a href="#">Submit</a> </p>

## RDR Detail

If you select multiple submitted RDRs and click Inquiry button, you will see the RDR Detail screen



**RDR Search**

VIN:  Status: Submitted Submit Date: 07/03/2016 - 10/01/2016

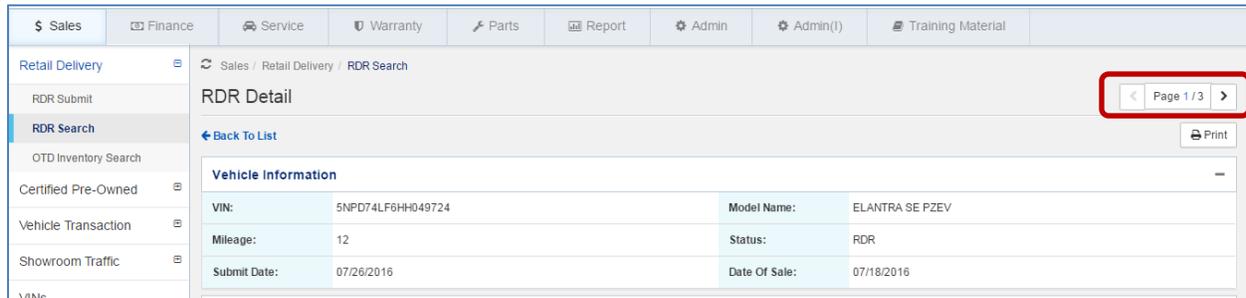
**Search Result : 62**

	VIN	Customer	Model Name	Created Date	Last Modify Date	Submit Date	Retail Date	Cancel Date	Sales Person	Sales Manager	Status	Src	Me
<input checked="" type="checkbox"/>	5NPD74LF6HH049724	CLARO, PORFERIA	ELANTRA SE PZEV			07/26/2016 10:29:04	07/18/2016				RDR	WEB	Submitted
<input checked="" type="checkbox"/>	5NPD74LF6HH070945	HUANG, LIMEI	ELANTRA SE			07/05/2016 09:10:52	07/04/2016				RDR	WEB	Submitted
<input checked="" type="checkbox"/>	5NPD84LF0HH035654	MANTUANO, GEMMALYN	ELANTRA SE PZEV			08/16/2016 11:26:19	08/09/2016				RDR	WEB	Submitted
<input type="checkbox"/>	5NPD84LF0HH036481	YALING, CHERRY	ELANTRA SE PZEV			07/26/2016 10:34:57	07/21/2016				RDR	WEB	Submitted

. You can see Page 1/3 on the top of the screen because this is the first screen you selected. Click



arrow button to move to Page 2/3.



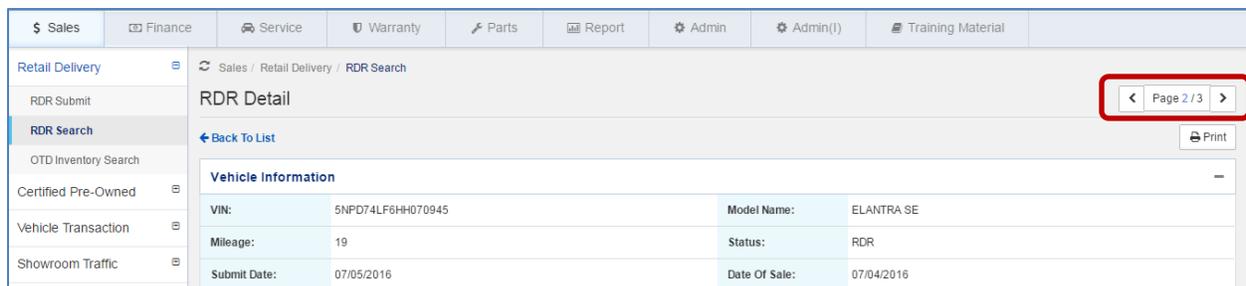
**RDR Detail**

Page 1 / 3

**Vehicle Information**

VIN:	5NPD74LF6HH049724	Model Name:	ELANTRA SE PZEV
Mileage:	12	Status:	RDR
Submit Date:	07/26/2016	Date Of Sale:	07/18/2016

Click  arrow button to move to Page 3/3.



**RDR Detail**

Page 2 / 3

**Vehicle Information**

VIN:	5NPD74LF6HH070945	Model Name:	ELANTRA SE
Mileage:	19	Status:	RDR
Submit Date:	07/05/2016	Date Of Sale:	07/04/2016

To go back to the previous page, click  arrow button. You will see the Page 1/3.

<ul style="list-style-type: none"> <li>Sales</li> <li>Finance</li> <li>Service</li> <li>Warranty</li> <li>Parts</li> <li>Report</li> <li>Admin</li> <li>Admin(I)</li> <li>Training Material</li> </ul>	<p>Sales / Retail Delivery / RDR Search</p> <p><b>RDR Detail</b></p> <p>Page 3 / 3</p> <p>Print</p> <p>Back To List</p> <p><b>Vehicle Information</b></p> <table border="1"> <tr> <td>VIN:</td> <td>5NPD84LF0HH035654</td> <td>Model Name:</td> <td>ELANTRA SE PZEV</td> </tr> <tr> <td>Mileage:</td> <td>50</td> <td>Status:</td> <td>RDR</td> </tr> <tr> <td>Submit Date:</td> <td>08/16/2016</td> <td>Date Of Sale:</td> <td>08/09/2016</td> </tr> </table>	VIN:	5NPD84LF0HH035654	Model Name:	ELANTRA SE PZEV	Mileage:	50	Status:	RDR	Submit Date:	08/16/2016	Date Of Sale:	08/09/2016
VIN:	5NPD84LF0HH035654	Model Name:	ELANTRA SE PZEV										
Mileage:	50	Status:	RDR										
Submit Date:	08/16/2016	Date Of Sale:	08/09/2016										

Multiple selections are applied to RDR Change and RDR Cancel as well.

### RDR Change

Select a submitted RDR and click RDR Change. You will see RDR Change screen. You are allowed to change Owner and Driver's name and address except State and Zip code.

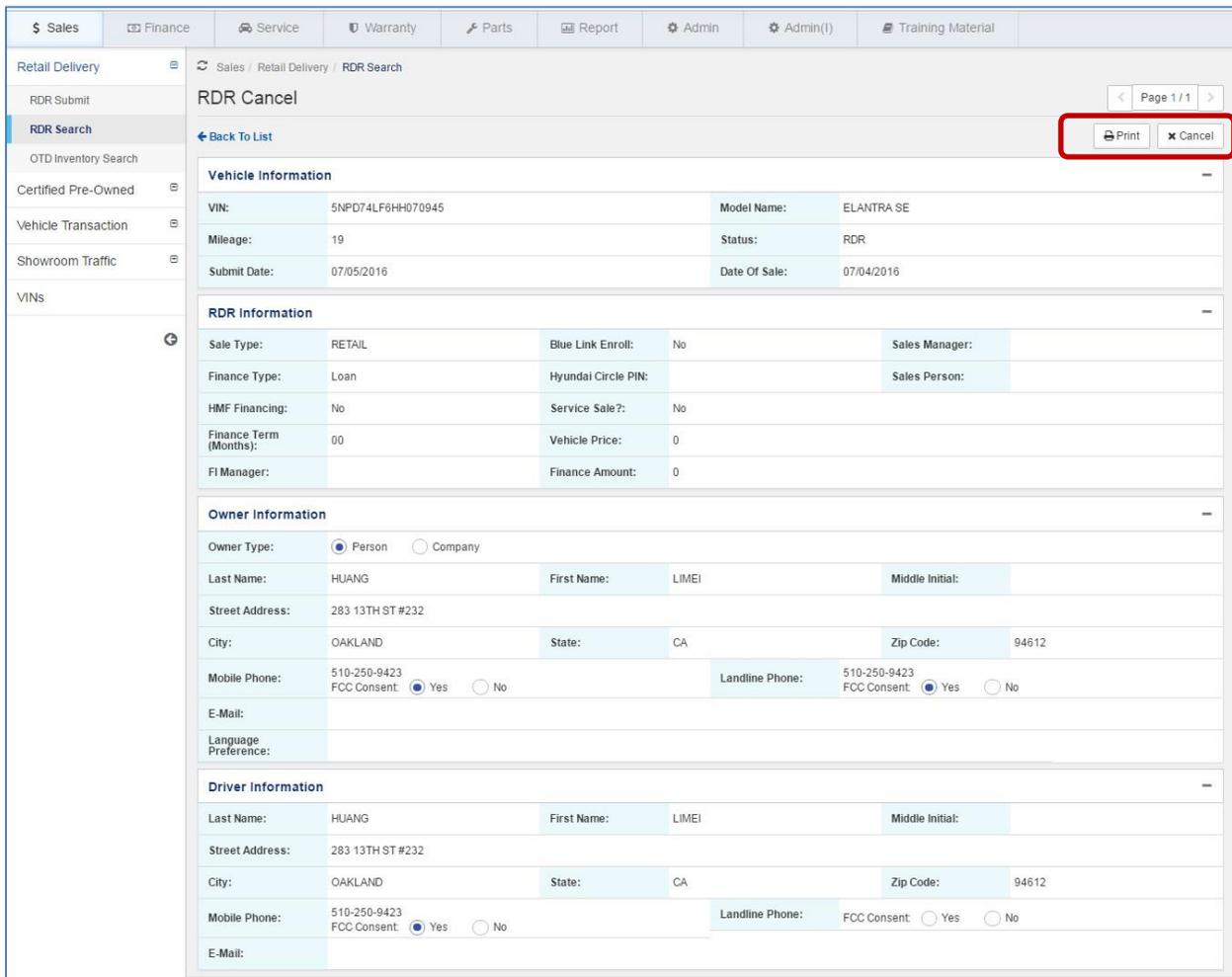
<ul style="list-style-type: none"> <li>Sales</li> <li>Finance</li> <li>Service</li> <li>Warranty</li> <li>Parts</li> <li>Report</li> <li>Admin</li> <li>Admin(I)</li> <li>Training Material</li> </ul>	<p>Sales / Retail Delivery / RDR Search</p> <p><b>RDR Change</b></p> <p>Page 1 / 1</p> <p>Print Change</p> <p>Back To List</p> <p><b>Vehicle Information</b></p> <table border="1"> <tr> <td>* VIN:</td> <td>5NPD74LF6HH070945</td> <td>Model Name:</td> <td>ELANTRA SE</td> </tr> <tr> <td>* Mileage:</td> <td>19</td> <td>Status:</td> <td>RDR</td> </tr> <tr> <td>Submit Date:</td> <td>07/05/2016</td> <td>* Date Of Sale:</td> <td>07/04/2016</td> </tr> </table> <p><b>RDR Information</b></p> <table border="1"> <tr> <td>* Sale Type:</td> <td>RETAIL</td> <td>Blue Link Enroll:</td> <td>No</td> <td>* Sales Manager:</td> <td></td> </tr> <tr> <td>* Finance Type:</td> <td>Loan</td> <td>Hyundai Circle PIN:</td> <td></td> <td>* Sales Person:</td> <td></td> </tr> <tr> <td>* HMF Financing:</td> <td>No</td> <td>Service Sale?:</td> <td>No</td> <td></td> <td></td> </tr> <tr> <td>Finance Term (Months):</td> <td></td> <td>Vehicle Price:</td> <td>0</td> <td></td> <td></td> </tr> <tr> <td>* FI Manager:</td> <td></td> <td>Finance Amount:</td> <td>0</td> <td></td> <td></td> </tr> </table> <p><b>Owner Information</b></p> <p>* Owner Type: <input checked="" type="radio"/> Person <input type="radio"/> Company</p> <p>* Last Name: HUANG * First Name: LIMEI Middle Initial: </p> <p>* Street Address: 283 13TH ST #232</p> <p>* City: OAKLAND * State: CA * Zip Code: 94612</p> <p>* Mobile Phone: 510-250-9423 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No Landline Phone: 510-250-9423 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p>E-Mail: </p> <p>Language Preference: </p> <p><b>Driver Information</b> <a href="#">Copy From Owner</a></p> <p>Last Name: HUANG First Name: LIMEI Middle Initial: </p> <p>Street Address: 283 13TH ST #232</p> <p>City: OAKLAND State: CA Zip Code: 94612</p> <p>Mobile Phone: 510-250-9423 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No Landline Phone: FCC Consent: <input type="radio"/> Yes <input type="radio"/> No</p> <p>E-Mail: </p> <p>Print Change</p>	* VIN:	5NPD74LF6HH070945	Model Name:	ELANTRA SE	* Mileage:	19	Status:	RDR	Submit Date:	07/05/2016	* Date Of Sale:	07/04/2016	* Sale Type:	RETAIL	Blue Link Enroll:	No	* Sales Manager:		* Finance Type:	Loan	Hyundai Circle PIN:		* Sales Person:		* HMF Financing:	No	Service Sale?:	No			Finance Term (Months):		Vehicle Price:	0			* FI Manager:		Finance Amount:	0		
* VIN:	5NPD74LF6HH070945	Model Name:	ELANTRA SE																																								
* Mileage:	19	Status:	RDR																																								
Submit Date:	07/05/2016	* Date Of Sale:	07/04/2016																																								
* Sale Type:	RETAIL	Blue Link Enroll:	No	* Sales Manager:																																							
* Finance Type:	Loan	Hyundai Circle PIN:		* Sales Person:																																							
* HMF Financing:	No	Service Sale?:	No																																								
Finance Term (Months):		Vehicle Price:	0																																								
* FI Manager:		Finance Amount:	0																																								

### Button Information

Action Button	Definition
Change	RDR change will be submitted if there is no error.
Print	Prints the current screen.

### RDR Cancel

Select a submitted RDR using checkbox and then click Cancel button. RDR Cancel screen will be displayed



Navigation: Sales, Finance, Service, Warranty, Parts, Report, Admin, Admin(), Training Material

Breadcrumb: Sales / Retail Delivery / RDR Search

Page: Page 1 / 1

Buttons: **Print**, **Cancel**

**Vehicle Information**

VIN:	SNPD74LF6HH070945	Model Name:	ELANTRA SE
Mileage:	19	Status:	RDR
Submit Date:	07/05/2016	Date Of Sale:	07/04/2016

**RDR Information**

Sale Type:	RETAIL	Blue Link Enroll:	No	Sales Manager:	
Finance Type:	Loan	Hyundai Circle PIN:		Sales Person:	
HMF Financing:	No	Service Sale?:	No		
Finance Term (Months):	00	Vehicle Price:	0		
FI Manager:		Finance Amount:	0		

**Owner Information**

Owner Type:  Person  Company

Last Name: HUANG    First Name: LIMEI    Middle Initial:

Street Address: 283 13TH ST #232

City: OAKLAND    State: CA    Zip Code: 94612

Mobile Phone: 510-250-9423    FCC Consent:  Yes  No    Landline Phone: 510-250-9423    FCC Consent:  Yes  No

E-Mail:

Language Preference:

**Driver Information**

Last Name: HUANG    First Name: LIMEI    Middle Initial:

Street Address: 283 13TH ST #232

City: OAKLAND    State: CA    Zip Code: 94612

Mobile Phone: 510-250-9423    FCC Consent:  Yes  No    Landline Phone:    FCC Consent:  Yes  No

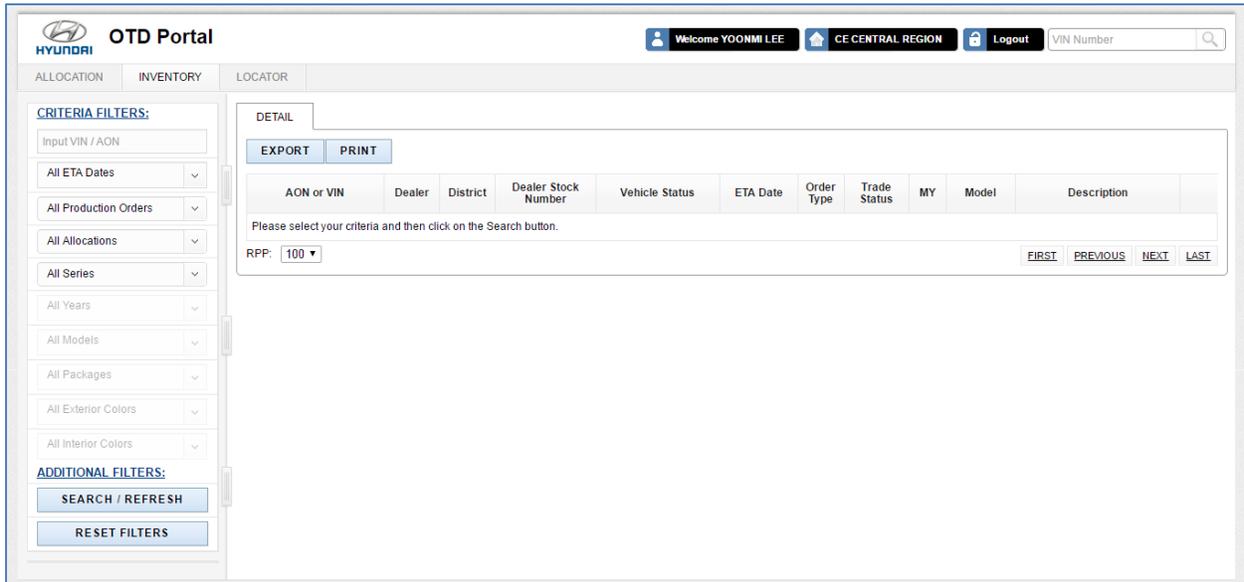
E-Mail:

**Button Information**

Action Button	Definition
<p><b>Cancel</b></p>	<p>Once you click Cancel button, Cancel Warning pop-up will be displayed. If you click OK button, it will display another pop-up window to select reason of cancel.</p> <div data-bbox="441 520 1117 800" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;"> <p>Cancel Warning! <span style="float: right;">×</span></p> <p>⚠ Caution! RDR Cancellations will cause charge-backs of Retail Incentives. STAR Award payment, Dealer Cash, etc.</p> <p>If you are updating owner/driver information, please use the 'Change' screen.</p> <p style="text-align: right;"><input type="button" value="Ok"/></p> </div> <p>Select one reason of cancel and click Next. Then the RDR will be cancelled. If you click Return to Previous screen, you will go back to RDR Cancel screen. RDR Cancellation is limited to 14 days after the vehicle is reported sold.</p> <div data-bbox="441 953 1430 1394" style="border: 1px solid black; padding: 5px;"> <p>⚠ In order to process, please select the appropriate cancellation reason. You cannot proceed × without making a selection.</p> <ul style="list-style-type: none"> <li><input type="radio"/> RDR Cancel: Vehicle had Incorrect specifications/options.</li> <li><input type="radio"/> RDR Cancel: Vehicle was Incorrect color</li> <li><input type="radio"/> RDR Cancel: Vehicle had quality issue(s)</li> <li><input type="radio"/> RDR Cancel: HMA Fleet Use Only</li> <li><input type="radio"/> RDR Cancel: Customer Information Correction/NO Vehicle Ownership Changes</li> <li><input type="radio"/> RDR Cancel: Customer refused to take delivery of the vehicle/Customer reconsidered purchase</li> <li><input type="radio"/> RDR Cancel: Vehicle Dealer Traded</li> <li><input type="radio"/> RDR Cancel: Customer could not secure financing</li> </ul> <p style="text-align: right;"><input type="button" value="Next"/> <input type="button" value="Return to previous screen"/></p> </div>
<p><b>Print</b></p>	<p>Print current screen.</p>

### 3.1.3 OTD Inventory Search

This link will guide you to OTD Inventory Search screen to view dealership’s inventory information.



## 3.2 Certified Pre-Owned

### 3.2.1 CPO RDR Submit

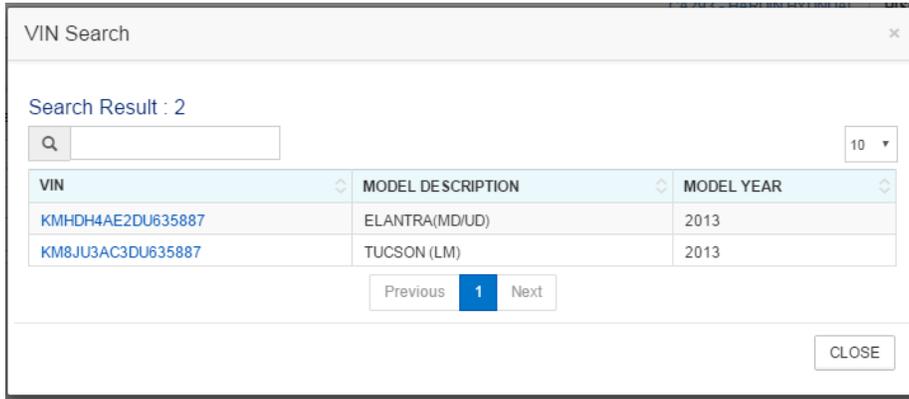
You can create a new CPO RDR (CPO Retail Delivery Report) and save or submit CPO RDR in this screen. Once you save a CPO RDR, it is saved into WEBDCS with Pending status. Once you submit a CPO RDR, it will be submitted to HMA.

The screenshot shows the 'CPO RDR Submit' form. Callout 1 points to the 'Submit' button in the top right. Callout 2 points to the 'Copy From Owner' button in the Driver Information section. Callout 3 points to the 'Sales Person' dropdown menu in the RDR Information section.

**Button Information**

Action Button	Definition
<b>New</b>	Create a new CPO RDR.
<b>Save &amp; Submit Later</b>	Save a RDR and then submit a CPO RDR later.
<b>Submit</b>	CPO RDR will be submitted if there is no error.
<b>Copy from Owner</b>	Owners name, address and phone number will be copied to Driver information section.
<b>Print</b>	Prints the current screen.

Enter last 8 digits of VIN if you don't remember full VIN and click  search icon. If there are multiple VINs that match the last 8 digits, VIN Search pop-up window is displayed. If there is only one VIN, then the VIN is populated in VIN text box.



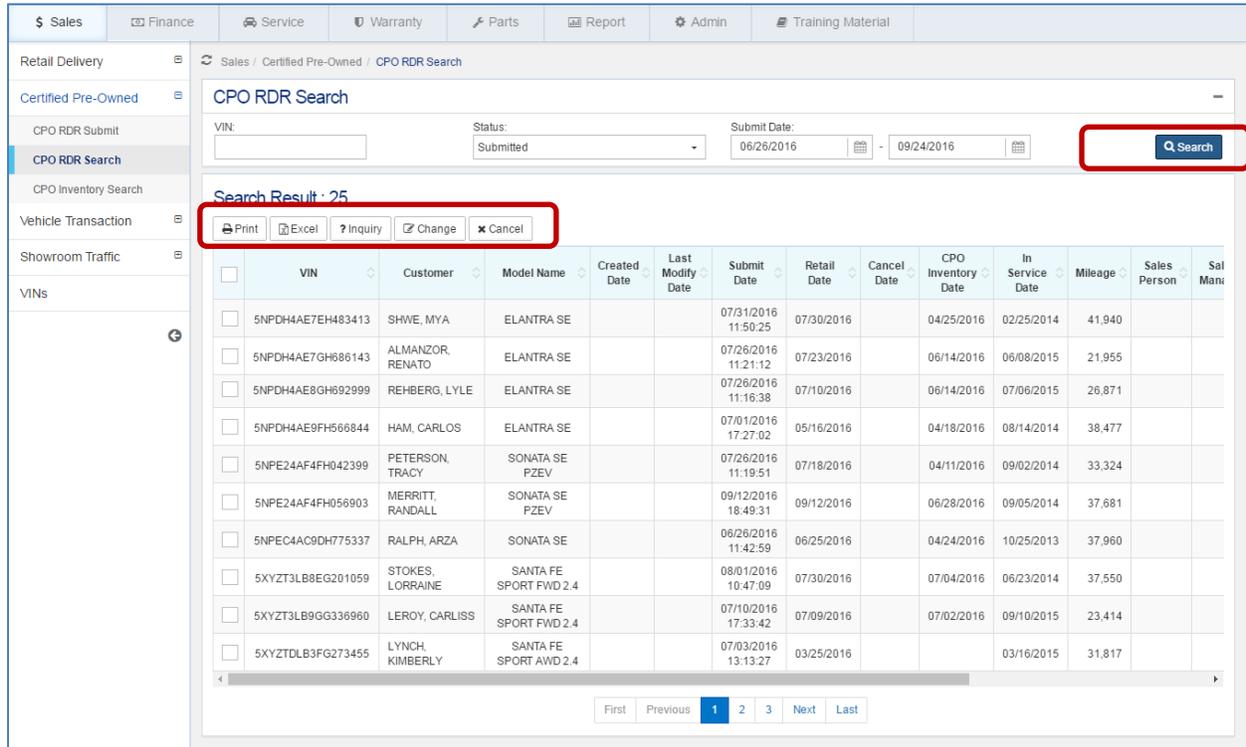
VIN	MODEL DESCRIPTION	MODEL YEAR
KMHDH4AE2DU635887	ELANTRA(MD/UD)	2013
KM8JU3AC3DU635887	TUCSON (LM)	2013

If you entered full VIN in VIN text box or a selected VIN is populated in VIN text box, click  to verify the VIN. If the VIN is valid VIN, then rest of fields will be populated.

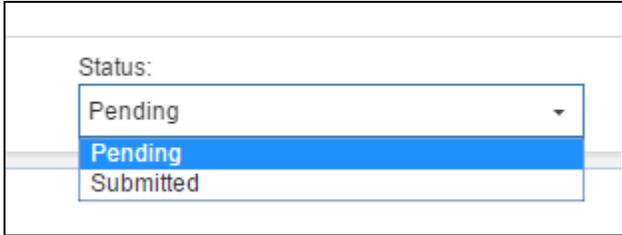
Select Sales Person, Sales Manager, and FI Manger in  dropdown box. You will see HOUSEDEAL, last 3 digits of SSN, Last name, and First Name.

### 3.2.2 CPO RDR Search

You can search CPO RDR by pending or submitted status. You can open pending CPO RDR, which was created from WEBDCS, to modify and submit CPO RDR. Also CPO RDR data can be changed and cancelled under the limited conditions.

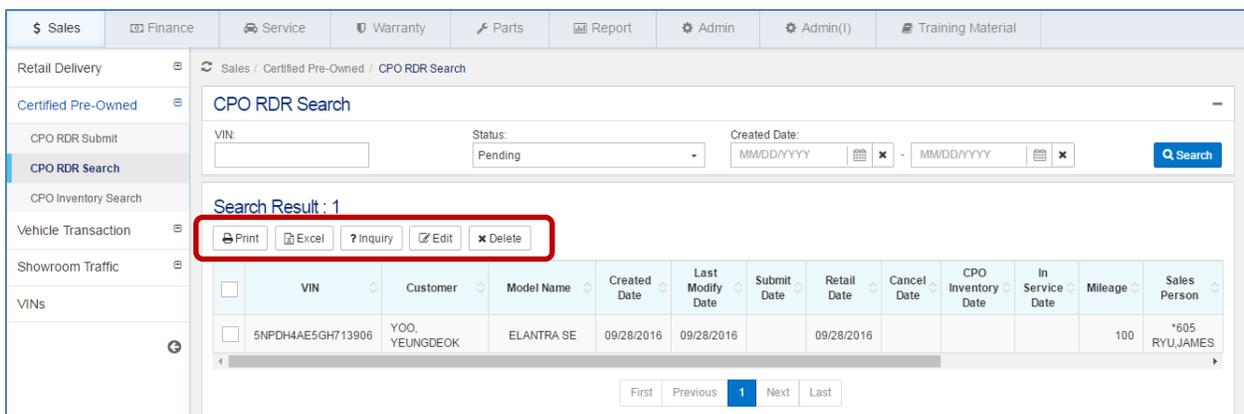


**Button Information**

Action Button	Definition
<b>Search</b>	<p>Search CPO RDR by VIN, Status, and Submit Date or Created Date.</p> <p>Status :</p> 
<b>Inquiry</b>	<p>Select one or multiple CPO RDR using checkbox and then click Inquiry button. CPO RDR Detail screen will be displayed.</p>
<b>Edit</b>	<p>Select one or multiple CPO RDR with Pending status and click Edit butto. CPO RDR Edit screen will be displayed.</p>

<b>Change</b>	Select one or multiple CPO RDR using checkbox and then click Change button. CPO RDR Change screen will be displayed.
<b>Cancel</b>	Select one or multiple CPO RDR using checkbox and then click Cancel button. CPO RDR Cancel screen will be displayed.
<b>Excel</b>	The results list is downloaded to excel.
<b>Print</b>	Prints the current screen.

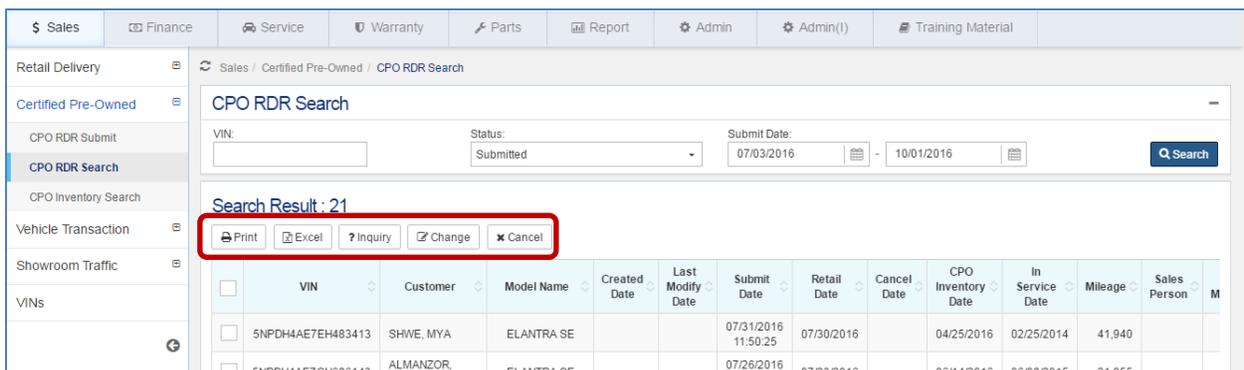
### CPO RDR Search – Pending status



The screenshot shows the CPO RDR Search interface with the status set to 'Pending'. The search criteria include VIN, Status (Pending), and Created Date. The search results show one entry for a 2016 Hyundai Elantra SE. A red box highlights the action buttons: Print, Excel, Inquiry, Edit, and Delete.

VIN	Customer	Model Name	Created Date	Last Modify Date	Submit Date	Retail Date	Cancel Date	CPO Inventory Date	In Service Date	Mileage	Sales Person
5NPDH4AE5GH713906	YOO, YEUNGDEOK	ELANTRA SE	09/28/2016	09/28/2016		09/28/2016				100	*605 RYU,JAMES

### CPO RDR Search – Submitted status



The screenshot shows the CPO RDR Search interface with the status set to 'Submitted'. The search criteria include VIN, Status (Submitted), and Submit Date. The search results show 21 entries. A red box highlights the action buttons: Print, Excel, Inquiry, Change, and Cancel.

VIN	Customer	Model Name	Created Date	Last Modify Date	Submit Date	Retail Date	Cancel Date	CPO Inventory Date	In Service Date	Mileage	Sales Person
5NPDH4AE7EH483413	SHWE, MYA	ELANTRA SE			07/31/2016 11:50:25	07/30/2016		04/25/2016	02/25/2014	41,940	
5NPDH4AE7GH686143	ALMANZOR,	ELANTRA SE			07/26/2016	07/23/2016		06/14/2016	06/08/2015	21,955	

### CPO RDR Edit

Select one or multiple CPO RDR with Pending status and click Edit button. CPO RDR Edit screen will be displayed.

<a href="#">Sales</a>	<a href="#">Finance</a>	<a href="#">Service</a>	<a href="#">Warranty</a>	<a href="#">Parts</a>	<a href="#">Report</a>	<a href="#">Admin</a>	<a href="#">Admin(I)</a>	<a href="#">Training Material</a>
-----------------------	-------------------------	-------------------------	--------------------------	-----------------------	------------------------	-----------------------	--------------------------	-----------------------------------

- Retail Delivery
- Certified Pre-Owned
- CPO RDR Submit
- CPO RDR Search**
- CPO Inventory Search
- Vehicle Transaction
- Showroom Traffic
- VINs

Sales / Certified Pre-Owned / CPO RDR Search

**CPO RDR Edit** Page 1 / 1

[Back To List](#) + New Print Delete Save & Submit Later Submit

**Vehicle Information**

VIN(Last 8):

\* VIN:   Model Name: ELANTRA SE

\* Mileage:  \* Inspection RO No: INS001

\* Date Of Sale:   Submit Date:

**RDR Information**

\* Sale Type: P-CPO Retail Language Preference: English

\* Sales Person: \*605 RYU.JAMES \* Sales Manager: HOUSEDEAL \* FI Manager: HOUSEDEAL

**Owner Information**

\* Owner Type:  Person  Company

\* Last Name:  \* First Name: YEUNGDEOK Middle Initial:

\* Street Address:

\* City:  \* State: CA \* Zip Code: 92610

\* Mobile Phone:  Landline Phone:

FCC Consent:  Yes  No FCC Consent:  Yes  No

E-Mail:

**Driver Information** Copy From Owner

Last Name:  First Name:  Middle Initial:

Street Address:

City:  State:  Zip Code:

Mobile Phone:  Landline Phone:

FCC Consent:  Yes  No FCC Consent:  Yes  No

E-Mail:

### CPO RDR Change

Select one or multiple CPO RDR using checkbox and then click Change button. CPO RDR Change screen will be displayed.

🏠 Sales
🏠 Finance
🚗 Service
🛡️ Warranty
🔧 Parts
📄 Report
⚙️ Admin
⚙️ Admin()
📖 Training Material

Retail Delivery  
 Certified Pre-Owned  
 CPO RDR Submit  
**CPO RDR Search**  
 CPO Inventory Search  
 Vehicle Transaction  
 Showroom Traffic  
 VINs

Sales / Certified Pre-Owned / CPO RDR Search

**CPO RDR Change**

Page 1 / 1

🖨️ Print
🔄 Change

[← Back To List](#)

**Vehicle Information**

\* VIN: 5NPDH4AE7EH483413  Model Name: ELANTRA SE

\* Mileage: 41940 \* Inspection RO No: 16397

\* Date of Sale: 07/30/2016 \* Submit Date: 07/31/2016

**RDR Information**

\* Sale Type: P-CPO Retail Language Preference:

\* Sales Person:  \* Sales Manager:  \* FI Manager:

**Owner Information**

\* Owner Type:  Person  Company

\* Last Name: SHWE \* First Name: MYA Middle Initial:

\* Street Address: 834 FOOTHILL BLVD #5

\* City: OAKLAND \* State: CA \* Zip Code: 94606

\* Mobile Phone: 510-457-8619 FCC Consent:  Yes  No

Landline Phone: 510-467-8619 FCC Consent:  Yes  No

E-Mail:

**Driver Information** Copy From Owner

Last Name: SHWE First Name: MYA Middle Initial:

Street Address: 834 FOOTHILL BLVD #5

City: OAKLAND State: CA Zip Code: 94606

Mobile Phone: 510-457-8619 FCC Consent:  Yes  No

Landline Phone: 510-467-8619 FCC Consent:  Yes  No

E-Mail:

🖨️ Print
🔄 Change

### Button Information

Action Button	Definition
<b>Change</b>	CPO RDR change will be submitted if there is no error.
<b>Print</b>	Prints the current screen.

### CPO RDR Cancel

Select one or multiple CPO RDR using checkbox and then click Cancel button. CPO RDR Cancel screen will be displayed

🏠 Sales
🏠 Finance
🚗 Service
🛡️ Warranty
🔧 Parts
📄 Report
⚙️ Admin
👤 Admin()
📖 Training Material

🏠 Retail Delivery  
🏠 Certified Pre-Owned  
🏠 CPO RDR Submit  
🏠 CPO RDR Search  
🏠 CPO Inventory Search  
🏠 Vehicle Transaction  
🏠 Showroom Traffic  
🏠 VINs

Sales / Certified Pre-Owned / CPO RDR Search

**CPO RDR Cancel**

← Back to List

< Page 1 / 1 >  
🖨️ Print ✖️ Cancel

**Vehicle Information**

VIN: KMHDH4AE3CU495315	Model Name: ELANTRA LIMITED PZEV
Mileage: 41114	Inspection RO No: 11111
Date Of Sale: 07/24/2016	Submit Date: 07/26/2016

**RDR Information**

Sale Type: P-CPO Retail	Language Preference:
Sales Person:	Sales Manager:
	FI Manager:

**Owner Information**

Owner Type:  Person  Company

Last Name: LINDSEY	First Name: DREXTUL	Middle Initial:
Street Address: 4773 ALLEGRO LN		
City: SAN JOSE	State: CA	Zip Code: 95111
Mobile Phone: 408-225-2960 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No	Landline Phone: 408-225-2960 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No	
E-Mail:		

**Driver Information**

Last Name: LINDSEY	First Name: DREXTUL	Middle Initial:
Street Address: 4773 ALLEGRO LN		
City: SAN JOSE	State: CA	Zip Code: 95111
Mobile Phone: 408-225-2960 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No	Landline Phone: 408-225-2960 FCC Consent: <input checked="" type="radio"/> Yes <input type="radio"/> No	
E-Mail:		

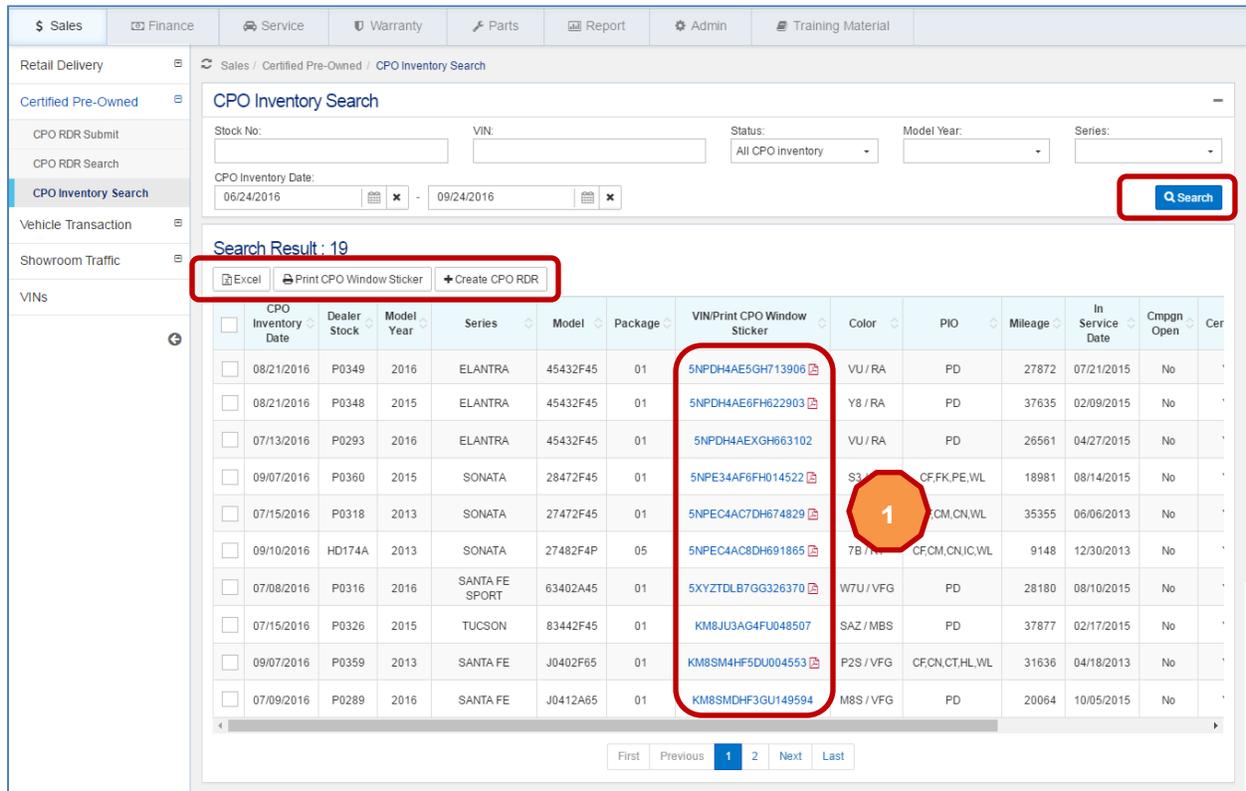
**Button Information**

Action Button	Definition
<b>Cancel</b>	<p>Once you click Cancel button, Cancel Warning pop-up will be displayed. If you click OK button, it will display another pop-up window to select reason of cancel.</p> <div style="border: 1px solid #ccc; padding: 10px; margin: 10px 0; width: fit-content;"> <p style="font-size: 0.9em; margin: 0;"><b>Cancel Warning!</b> <span style="float: right;">✕</span></p> <p style="font-size: 0.8em; margin: 5px 0;">⚠️ Caution! RDR Cancellations will cause charge-backs of Retail Incentives. STAR Award payment, Dealer Cash, etc.</p> <p style="font-size: 0.8em; margin: 5px 0;">If you are updating owner/driver information, please use the 'Change' screen.</p> <div style="text-align: right; margin-top: 10px;"> <span style="border: 1px solid #ccc; padding: 2px 10px;">Ok</span> </div> </div> <p>Select one reason of cancel and click Next. Then the CPO RDR will be cancelled. If you click Return to Previous screen, you will go back to CPO RDR Cancel screen.</p>

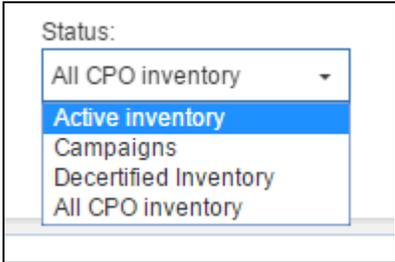
	<p>RDR Cancellation is limited to 14 days after the vehicle is reported sold.</p> <div data-bbox="505 375 1406 751" style="border: 1px solid #ccc; padding: 10px;"> <p> In order to process, please select the appropriate cancellation reason. You cannot proceed without making a selection. <span style="float: right;">×</span></p> <ul style="list-style-type: none"> <li><input type="radio"/> RDR Cancel: Dealer Entered in Error</li> <li><input type="radio"/> RDR Cancel: Customer Could Not Secure Financing</li> <li><input type="radio"/> RDR Cancel: Customer Refused Delivery</li> <li><input type="radio"/> RDR Cancel: Sales Hold</li> <li><input type="radio"/> RDR Cancel: Vehicle Had Quality Issues(s)</li> <li><input type="radio"/> RDR Cancel: Ineligible Vehicle</li> <li><input type="radio"/> RDR Cancel: Customer Reconsidered Purchase</li> </ul> <div style="text-align: right; margin-top: 10px;"> <input type="button" value="Next"/> <input type="button" value="Return to previous screen"/> </div> </div>
<p><b>Print</b></p>	<p>Prints the current screen.</p>

### 3.2.3 CPO Inventory Search

You can view dealership's CPO Inventory information.



### Button Information

Action Button	Definition
Search	<p>Search CPO RDR by Stock No., VIN, Status, Model Year, Series, and CPO Inventory Date.</p> <p>Status :</p> 
Print CPO Window Sticket	CPO Window Sticker in PDF and print.
Create CPO RDR	Select on or multiple CPO RDR and click Create CPO RDR. Then you will see CPO RDR Submit screen. The selected VIN will be populated in VIN text box.
Excel	The results list is downloaded to excel.

<b>Print</b>	Prints the current screen.
--------------	----------------------------

To inquire VIN details, click VIN link in  VIN/Print CPO Window Sticker. It will open Vehicle Information screen.

**Vehicle Information** -

VIN Last 8:  VIN:

**Basic Vehicle Information**  -

VIN	KMHDH4AE6DU602939	Model	ELANTRA(MD/UD) 2013 Automatic
Warranty Start Date	12/02/2012 (45 months, 24 days)	Extra Warranty	
Original Owner	MILLS, KRISTIN	DMV Transfer Date	
Current Owner	MILLS, KRISTIN <span style="float: right;"><input type="button" value="Edit"/></span>	Selling Dealer	CA301 RANCHO GRANDE HYUNDAI
Date Wholesale	08/14/2012	Date Retailed	12/02/2012
Wholesale Dealer	CA301 RANCHO GRANDE HYUNDAI	Retail Dealer	CA301 RANCHO GRANDE HYUNDAI
Retail Flag	Y	Production Date	07/11/2012
Emission Type	PZEV	Allocation Date	07/27/2012
IQS / CSI / VDS / Others		Branded / Warranty Info	
Customer Loyalty	New to Hyundai	Service Interval	Not Specified
Dealer Case Management	No	Fleet Type	RETAIL

**Detail Vehicle Information** +

**Campaign Not Performed (0 Found)** -

Campaign Code	Recall	Campaign Description	Campaign Start Date	Vin Activation Date	Mail Date	Campaign Bulletins
No data available						

**Blue Link Information** -

Blue Link Enrollment Status	N/A	Maintenance Alert	
Blue Link Equipped	No	Last Service Check	
Monthly Vehicle Report		SVR Status	N/A

**Blue Link Outstanding Alerts (0 Found)** -

Last Report Date	Alert Start Date	Mileage	Code Description	Type
No data available				

**Service Contract (0 Found)** +

**Warranty Claim History (1 Found)** -

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
CA301	350624	350624	08/12/2013	9,235	MD HEADLINER BRACKET ADHESIVE

**Service Contract Claim History (0 Found)** +

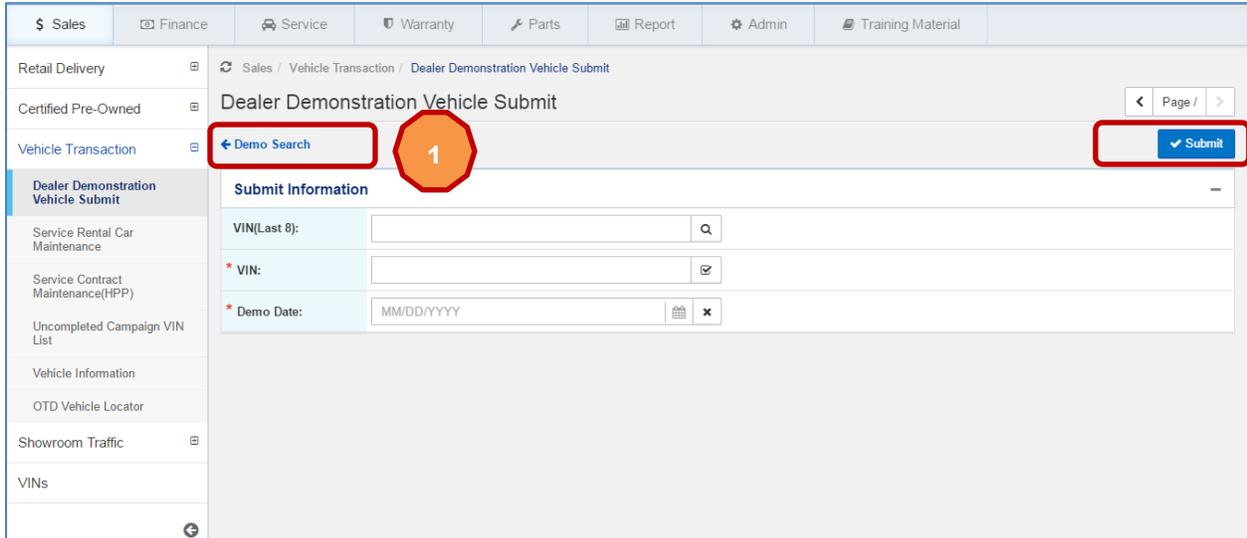
**Maintenance History (0 Found)** +

**Blue Link Alert History (0 Found)** +

### 3.3 Vehicle Transaction

#### 3.3.1 Dealer Demonstration Vehicle Submit

You can register an in-stock vehicle as a dealer demonstrator.

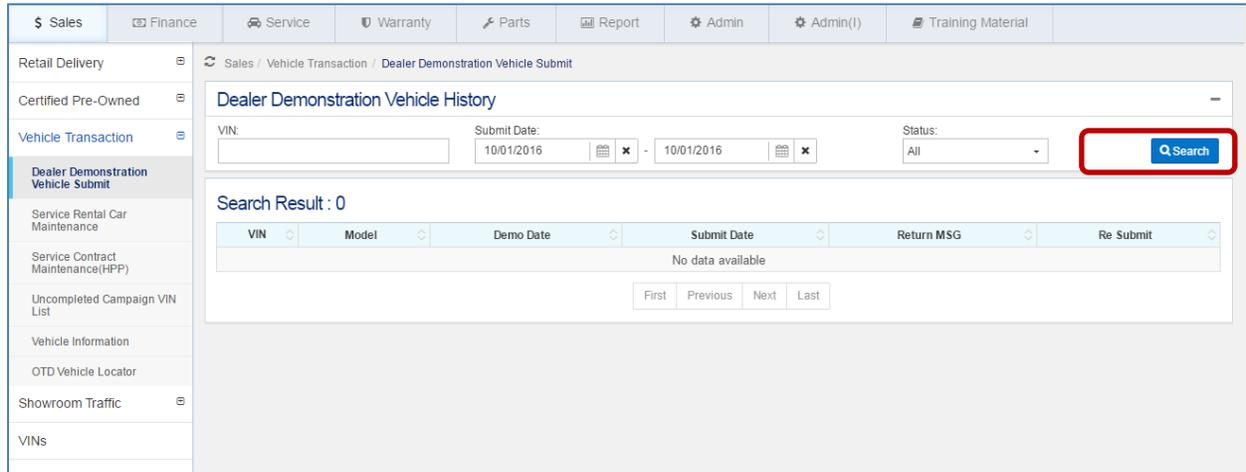


The screenshot shows a web application interface for submitting a dealer demonstration vehicle. At the top, there is a navigation menu with options like Sales, Finance, Service, Warranty, Parts, Report, Admin, and Training Material. Below this, a breadcrumb trail indicates the current location: Sales / Vehicle Transaction / Dealer Demonstration Vehicle Submit. The main content area is titled 'Dealer Demonstration Vehicle Submit' and features a 'Submit Information' form. The form has three input fields: 'VIN(Last 8):', '\* VIN:', and '\* Demo Date:'. The 'Demo Date' field has a date picker icon and a clear button. A 'Submit' button is located at the bottom right of the form. A 'Demo Search' button is located to the left of the form. A red circle with the number '1' is placed over the 'Demo Search' button. Another red circle is placed over the 'Submit' button.

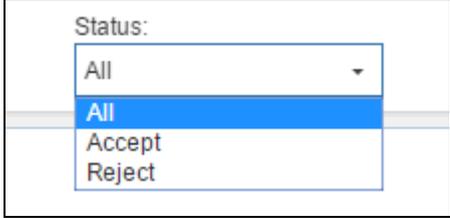
#### Button Information

Action Button	Definition
Submit	You can enter VIN and Demo Date and click Submit button. If there is no error, then it will be submitted.

Once you click  Demo Search link , Dealer Demonstration Vehicle History screen is displayed. You can search submitted Dealer Demonstration Vehicle by VIN, Status, and Submit Date.



### Button Information

Action Button	Definition
Search	<p>Search Dealer Demonstration Vehicle history by VIN, Submit Date, and Status.</p> <p>Status :</p> 

### 3.3.2 Service Rental Car Maintenance

You can search Service Rental Car by Active, Inactive, VIN, and SRC program. The result list includes VIN and program details.

If you select Active in  Search By dropdown box, you will see list of active SRC.

Sales Finance Service Warranty Parts Report Admin Admin(I) Training Material

Retail Delivery | Certified Pre-Owned | Vehicle Transaction | Dealer Demonstration Vehicle Submit | **Service Rental Car Maintenance** | Service Contract Maintenance(HPP) | Uncompleted Campaign VIN List | Vehicle Information | OTD Vehicle Locator | Showroom Traffic | VINs

Sales / Vehicle Transaction / Service Rental Car Maintenance

**Service Rental Car Maintenance**

Search By : Active 1

Search Result : 30

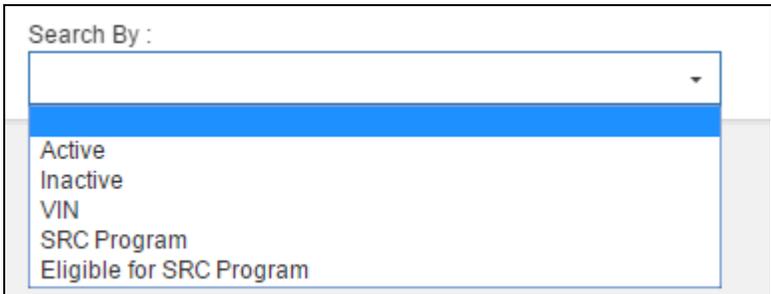
Inquiry Edit - Remove from SRC Excel

Inactive 
  SRC Past Suggested End Date 
  SRC More Than 10 Months

	VIN	Program	Model Year	Model Code	Ext. Color	Int. Color	Start Date	Suggested End Date	Max Program Removal Date	Warranty Reimbursement	Rental Days	U%	Re
<input type="checkbox"/>	5NPD84LF2HH018810	T	2017	47402F45	Y8	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LF2HH023649	T	2017	47402F45	Y8	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LF3HH001319	T	2017	47402F45	S3	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LF4HH034295	T	2017	47402F45	PR	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LF8HH005043	T	2017	47402F45	PR	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LF9HH019534	T	2017	47402F45	W8	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LFXHH000636	T	2017	47402F45	PR	XA	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPD84LFXHH034110	T	2017	47402F45	S3	PK	03/31/2016	05/30/2016	01/31/2017	0.00	000	000	
<input type="checkbox"/>	5NPE24AF1HH438910	F	2017	28402F45	W8	BB	08/31/2016	12/29/2016	06/30/2017	0.00	000	000	
<input type="checkbox"/>	5NPE24AF5GH379438	F	2016	28402F45	Y8	GG	02/01/2016	05/31/2016	12/01/2016	1,325.00	053	023	

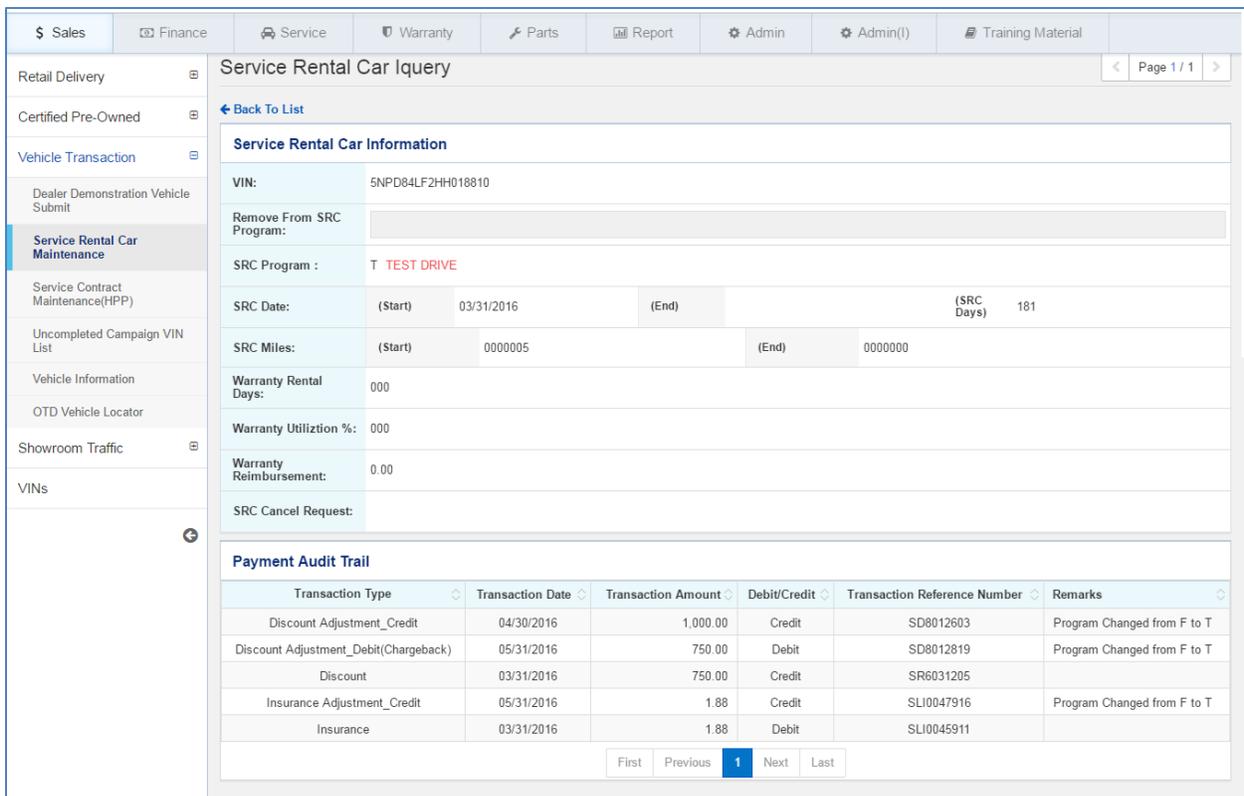
First Previous 1 2 3 Next Last

**Button Information**

Action Button	Definition
Search By	<p>Click Search By dropdown box, then you will see the below options.</p> 

<b>Inquiry</b>	It will display Service Rental Car Inquiry screen.
<b>Edit – Remove from SRC</b>	Select SRCs and click this button to remove from SRC program.
<b>Excel</b>	The results list is downloaded to excel.

Select SRCs and click Inquiry button. Then you will see Service Rental Car Inquiry screen.



**Service Rental Car Inquiry** Page 1 / 1

[← Back To List](#)

**Service Rental Car Information**

VIN: 5NPD84LF2HH018810

Remove From SRC Program:

SRC Program : T TEST DRIVE

SRC Date: (Start) 03/31/2016 (End) (SRC Days) 181

SRC Miles: (Start) 0000005 (End) 0000000

Warranty Rental Days: 000

Warranty Utilization %: 000

Warranty Reimbursement: 0.00

SRC Cancel Request:

**Payment Audit Trail**

Transaction Type	Transaction Date	Transaction Amount	Debit/Credit	Transaction Reference Number	Remarks
Discount Adjustment_Credit	04/30/2016	1,000.00	Credit	SD8012603	Program Changed from F to T
Discount Adjustment_Debit(Chargeback)	05/31/2016	750.00	Debit	SD8012819	Program Changed from F to T
Discount	03/31/2016	750.00	Credit	SR6031205	
Insurance Adjustment_Credit	05/31/2016	1.88	Credit	SLI0047916	Program Changed from F to T
Insurance	03/31/2016	1.88	Debit	SLI0045911	

First Previous **1** Next Last

Select active SRCs and click Edit – Remove from SRC button. You will see Remove from Service Rental Car screen.

Sales Finance Service Warranty Parts Report Admin Admin(I) Training Material
Page 1 / 1

Remove From Service Rental Car Check valid

Back To List

**Service Rental Car Information**

VIN: 5NPD84LF2HH018810

Remove From SRC Program: 2

SRC Program : TEST DRIVE

SRC Date: (Start) 03/31/2016 (End) 09/28/2016 (SRC Days) 181

SRC Miles: (Start) 0000005 (End) 0000000

Warranty Rental Days: 000

Warranty Utilization %: 000

Warranty Reimbursement: 0.00

SRC Cancel Request:

**Payment Audit Trail**

Transaction Type	Transaction Date	Transaction Amount	Debit/Credit	Transaction Reference Number	Remarks
Discount Adjustment_Credit	04/30/2016	1,000.00	Credit	SD8012603	Program Changed from F to T
Discount Adjustment_Debit(Chargeback)	05/31/2016	750.00	Debit	SD8012819	Program Changed from F to T
Discount	03/31/2016	750.00	Credit	SR6031205	
Insurance Adjustment_Credit	05/31/2016	1.88	Credit	SLI0047916	Program Changed from F to T
Insurance	03/31/2016	1.88	Debit	SLI0045911	

First Previous 1 Next Last

**Button Information**

Action Button	Definition
Check Valid	It will validate all the fields and display error or warning messages.

Select an option from 2 Remove From SRC Program dropdown box before you submit.

**Service Rental Car Information**

VIN: 5NPD84LF2HH018810

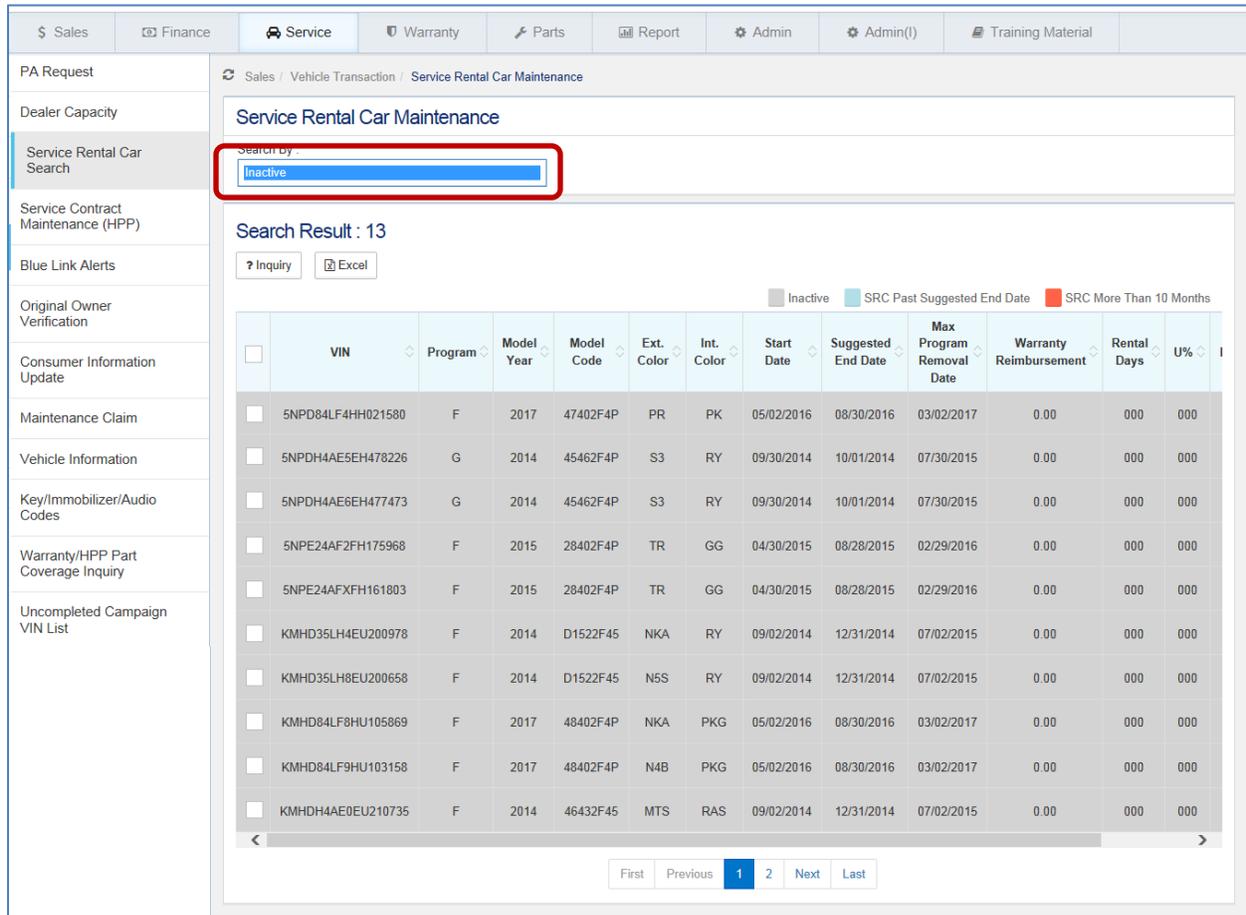
Remove From SRC Program:

SRC Program : Remove Vehicle from SRC/Stop Insurance  
Dealer Trade/Forward for Region Approval

SRC Date: (Start) 03/31/2016 (End)

SRC Miles: (Start) 0000005

If you select Inactive in Search By dropdown box, you will see list of inactive SRC.



**Service Rental Car Maintenance**

Search by: **Inactive**

Search Result : 13

[? Inquiry](#) [Excel](#)

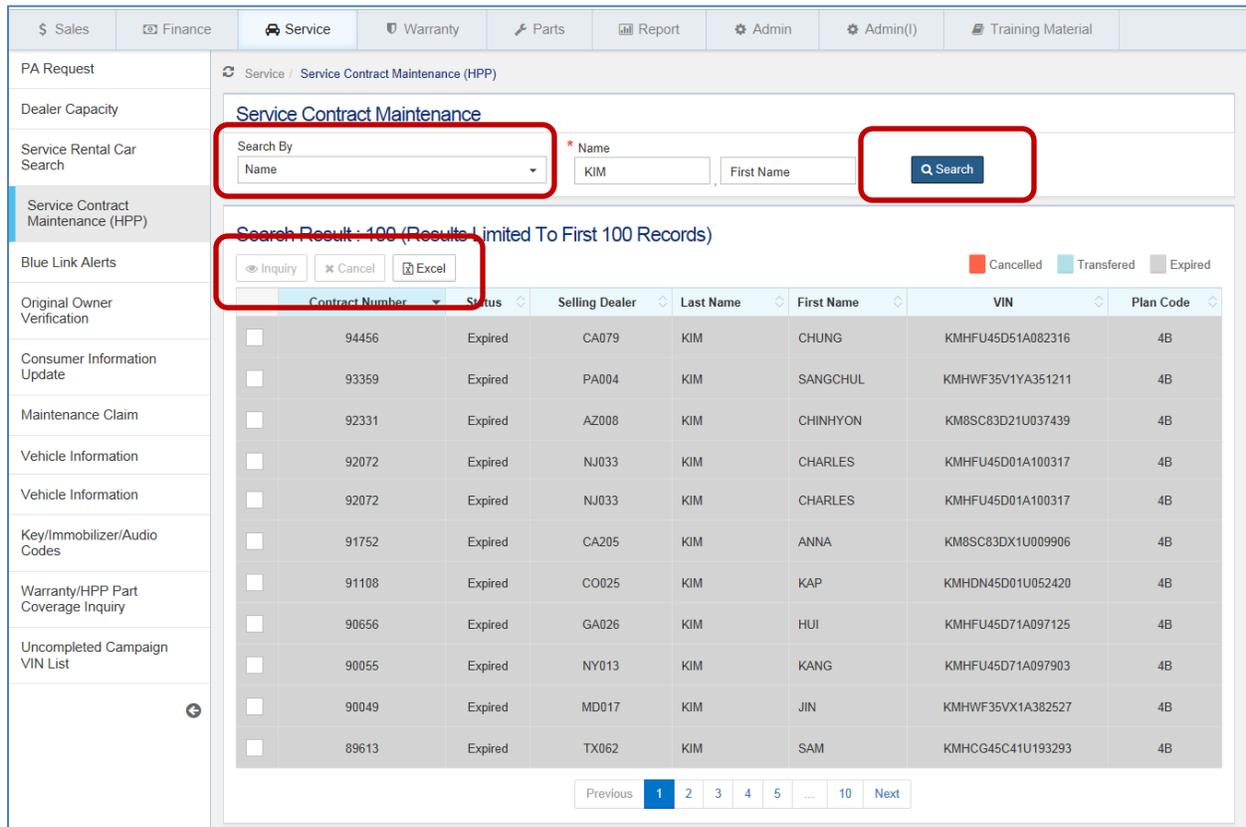
Inactive 
  SRC Past Suggested End Date 
  SRC More Than 10 Months

<input type="checkbox"/>	VIN	Program	Model Year	Model Code	Ext. Color	Int. Color	Start Date	Suggested End Date	Max Program Removal Date	Warranty Reimbursement	Rental Days	U%
<input type="checkbox"/>	5NPD84LF4HH021580	F	2017	47402F4P	PR	PK	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	5NPDH4AE5EH478226	G	2014	45462F4P	S3	RY	09/30/2014	10/01/2014	07/30/2015	0.00	000	000
<input type="checkbox"/>	5NPDH4AE6EH477473	G	2014	45462F4P	S3	RY	09/30/2014	10/01/2014	07/30/2015	0.00	000	000
<input type="checkbox"/>	5NPE24AF2FH175968	F	2015	28402F4P	TR	GG	04/30/2015	08/28/2015	02/29/2016	0.00	000	000
<input type="checkbox"/>	5NPE24AFXFH161803	F	2015	28402F4P	TR	GG	04/30/2015	08/28/2015	02/29/2016	0.00	000	000
<input type="checkbox"/>	KMHD35LH4EU200978	F	2014	D1522F45	NKA	RY	09/02/2014	12/31/2014	07/02/2015	0.00	000	000
<input type="checkbox"/>	KMHD35LH8EU200658	F	2014	D1522F45	N5S	RY	09/02/2014	12/31/2014	07/02/2015	0.00	000	000
<input type="checkbox"/>	KMHD84LF8HU105869	F	2017	48402F4P	NKA	PKG	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	KMHD84LF9HU103158	F	2017	48402F4P	N4B	PKG	05/02/2016	08/30/2016	03/02/2017	0.00	000	000
<input type="checkbox"/>	KMHDH4AE0EU210735	F	2014	46432F45	MTS	RAS	09/02/2014	12/31/2014	07/02/2015	0.00	000	000

First Previous **1** 2 Next Last

### 3.3.3 Service Contract Maintenance (HPP)

User can search Service Contract information by Name, VIN, Selling dealer, and Contract number. The result list includes VIN's service contract information.



**Button Information**

Action Button / Link	Definition
<p><b>Search</b></p>	<p>Search Service Contract information by Name, VIN, Selling dealer, and Contract number.</p> <p>Search By:</p> 
<p><b>Inquiry</b></p>	<p>Select contracts and click Inquiry button. It will open Service Contract Maintenance Detail screen.</p>
<p><b>Cancel</b></p>	<p>Select contracts and click Cancel button. Service Contract Maintenance Delete screen is displayed.</p>

<b>Excel</b>	The results list is downloaded to excel.
--------------	--

Select service contracts and click Inquiry button. It will open Service Contract Maintenance Detail screen.

🏠 Sales
🏠 Finance
🚗 Service
🛡️ Warranty
🔧 Parts
📄 Report
⚙️ Admin
⚙️ Admin(I)
📖 Training Material

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

Uncompleted Campaign VIN List

### Service Contract Maintenance Detail

Page 1 / 1

[← Back to List](#)

#### Basic Information

Contract No	94456	VIN	KMHFU45D51A082316 XG300/350 (XG)		
Contract Plan	4B 10/100 99+ADVAN.PLUS	Maintenance/Service	N		
Owner	Last Name: KIM	First Name: CHUNG	Middle Initial: I		
Address	815 COBBLE COVE LN		City	SACRAMENTO	
State	CA	Zip Code	95831		
Telephone No	916-395-4258	Dealer Code	CA079 SENATOR HYUNDAI		

#### Dealer Cost

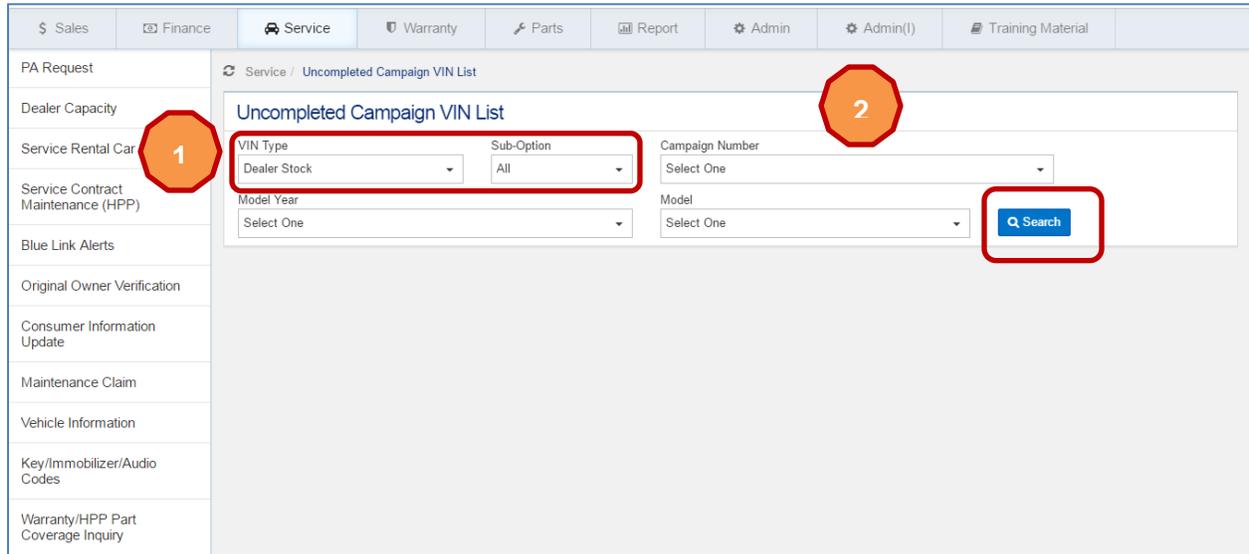
Contract	Maintenance/Service	Surcharge	Total
629.00	0.00	0.00	629.00

#### Contract Details

Effective Date	01/16/2001	Contract Received	03/25/2001
Start Date	01/16/2001	Expire Date	01/16/2011
Selling Mileage	24	Selling Price	1296.00
Invoice Date	02/15/2001	Invoice No.	21510
Cancel Date		Cancellation Fee	0.00
Cancel Mileage	0	Dealer Refund Amt	0.00
Transfer Mileage	0	Customer Refund Amt	0.00
Transfer Date		Transfer Fee	0.00

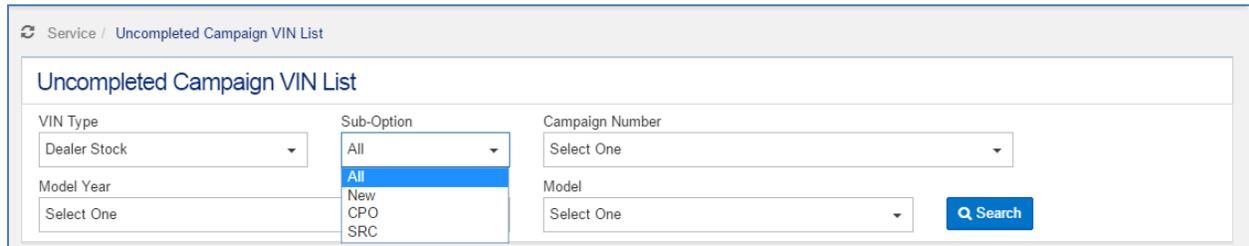
### 3.3.4 Uncompleted Campaign VIN List

You can search uncompleted campaign information by campaign number, VIN, Model year, and Model. The result list includes VIN's campaign information.



The screenshot shows the 'Uncompleted Campaign VIN List' form. A red box labeled '1' highlights the 'VIN Type' dropdown menu, which is currently set to 'Dealer Stock'. Another red box labeled '2' highlights the 'Campaign Number' dropdown menu, which is currently set to 'Select One'. A 'Search' button is also visible to the right of the form.

If you select Dealer Stock in  Vin Type, you will see sub-options as below.



This close-up screenshot shows the 'Sub-Option' dropdown menu. The 'All' option is selected and highlighted in blue. Other options listed are 'New', 'CPO', and 'SRC'. The 'VIN Type' dropdown is still set to 'Dealer Stock'.

To find Campaign Number, click  Campaign Number.

Service / Uncompleted Campaign VIN List

### Uncompleted Campaign VIN List

VIN Type Dealer Stock	Sub-Option All	Campaign Number Select One
Model Year Select One		Select One 08/17/2016 - TNN : ELANTRA DOOR HANDLES FASTENER (16-01-036) 08/04/2016 - TLL : ELANTRA THERMOSTAT REPLACE(16-01-034-2) 08/04/2016 - TKK : TUCSON MUFFLER ASSY REPLACE (16-01-033) 06/20/2016 - 145 : HOOD CATCH REP&CLUSTER UPD(16-01-028-2) 04/19/2016 - TBB : 14MY BASE AUDIO SW UPDATE (16-01-018-2) 01/25/2016 - TZ3 : 15-16'SONATA 2.4L ECM UPD.(16-01-004-2) 12/28/2015 - 136 : BRAKE PEDAL STOPPER REPLACE (16-01-007) 12/07/2015 - 132 : ENGINE INSPECTION/REPLACE-TSB#15-01-048 03/12/2015 - 934 : SANTA FE SPORT A/T CABLE CLIP(15-01-009) 03/12/2015 - 935 : YF & AN ECM UPDATE-DTC P0087 (15-01-010) 08/20/2014 - 123 : 2011-14 YF A/T SHIFT LEVER (14-01-033) 11/02/2012 - P15 : UPON CUST. REQUEST - MPG SELECT CAR CARE

If you select **1** Retailed in VIN Type, you will see below search section.

Service / Uncompleted Campaign VIN List

### Uncompleted Campaign VIN List

VIN Type Retailed	Campaign Number Select One
Model Year Select One	Model Select One

**Search**

Select Dealer Stock, Sub-Option, and Campaign Number, click search button to get a uncompleted campaign VIN list.

Navigation: Sales | Finance | **Service** | Warranty | Parts | Report | Admin | Admin(I) | Training Material

PA Request | Dealer Capacity | Service Rental Car Search | Service Contract Maintenance (HPP) | Blue Link Alerts | Original Owner Verification | Consumer Information Update | Maintenance Claim | Vehicle Information | Key/Immobilizer/Audio Codes | Warranty/HPP Part Coverage Inquiry | **Uncompleted Campaign VIN List**

Service / Uncompleted Campaign VIN List

**Uncompleted Campaign VIN List**

VIN Type: Dealer Stock | Sub-Option: All | Campaign Number: 08/17/2016 - TNN : ELANTRA DOOR HANDLES FASTENER (16-01- | Model Year: Select One | Model: Select One | **Search**

**Search Result : 19**

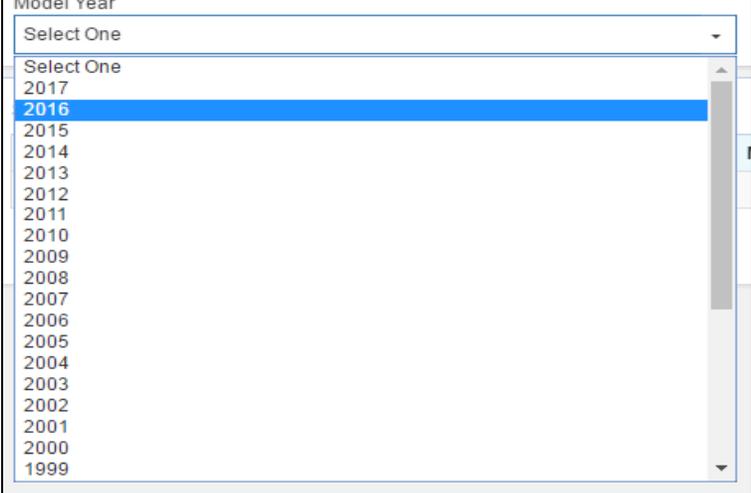
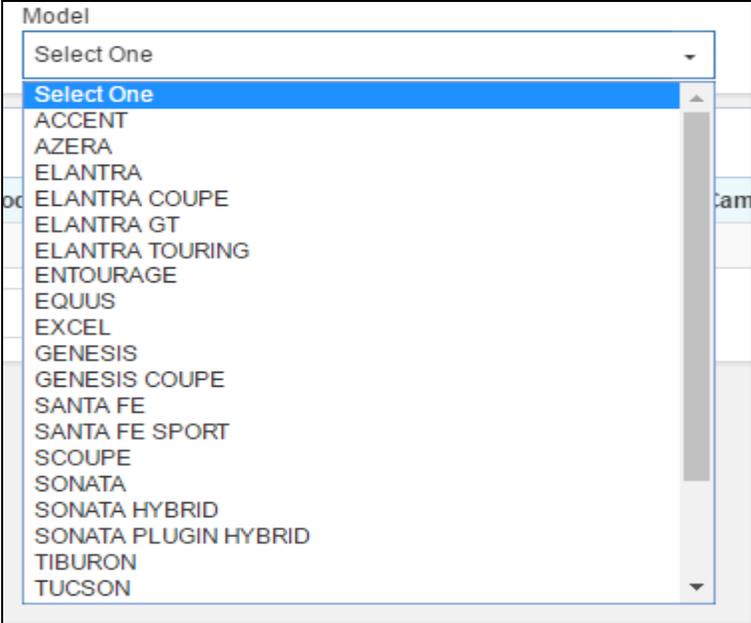
Print | Excel

Campaign	VIN	VIN Type	Open Campaign(S)&Service Action(S)	Model
TNN	5NPD84LF1HH027191	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF1HH058862	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058426	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058443	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH058877	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH067773	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF4HH057351	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF5HH057973	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF5HH058878	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF7HH057036	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF7HH057201	NEW	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LFXHH000636	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LFXHH034110	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF2HH018810	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF2HH023649	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF3HH001319	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF4HH034295	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF8HH005043	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)
TNN	5NPD84LF9HH019534	SRC	ELANTRA DOOR HANDLES FASTENER (16-01-036	2017 ELANTRA (ADa)

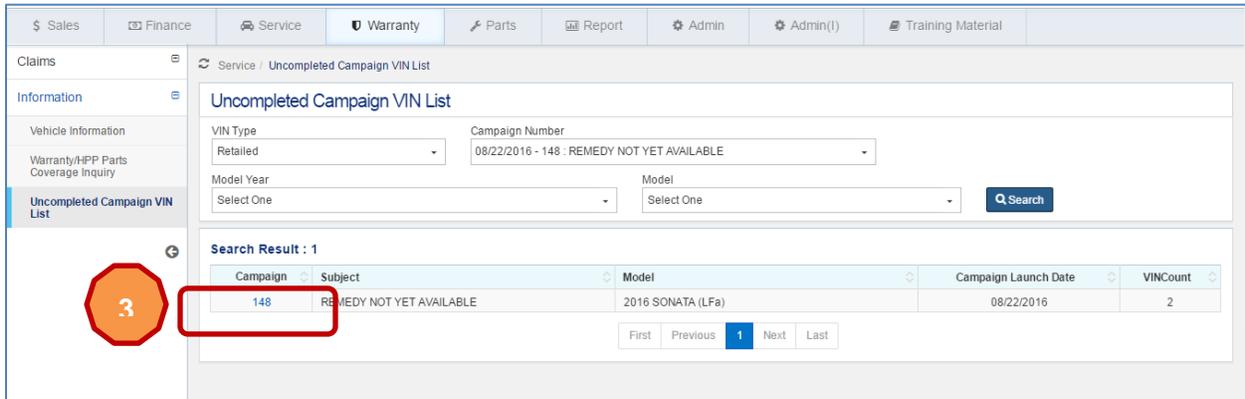
First | Previous | 1 | Next | Last

**Button Information**

Action Button	Definition
<b>Search</b>	Search uncompleted campaign Vin list by VIN Type, Campaign number, Model Year, and Model.  Model Year :

	<p>Model Year</p>  <p>Model :</p> 
<b>Excel</b>	The results list is downloaded to excel.
<b>Print</b>	Prints the current screen.

Select Retailed and Campaign Number, click search button to get a uncompleted campaign VIN list.



Service / Uncompleted Campaign VIN List

Uncompleted Campaign VIN List

VIN Type: Retailed Campaign Number: 08/22/2016 - 148 : REMEDY NOT YET AVAILABLE

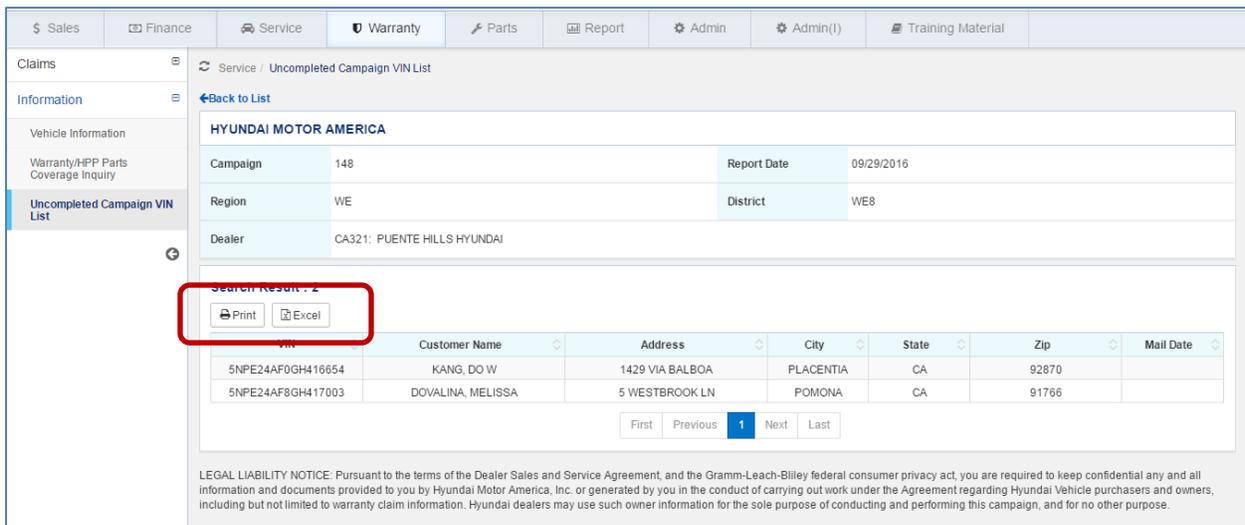
Model Year: Select One Model: Select One Search

Search Result : 1

Campaign	Subject	Model	Campaign Launch Date	VINCount
148	REMEDY NOT YET AVAILABLE	2016 SONATA (LFa)	08/22/2016	2

First Previous 1 Next Last

Click  campaign number in Campaign column in the list, then you will see a list of VIN information.



Service / Uncompleted Campaign VIN List

← Back to List

HYUNDAI MOTOR AMERICA

Campaign	148	Report Date	09/29/2016
Region	WE	District	WE8
Dealer	CA321: PUENTE HILLS HYUNDAI		

Search Result : 2

Print Excel

VIN	Customer Name	Address	City	State	Zip	Mail Date
5NPE24AF0GH416654	KANG, DO W	1429 VIA BALBOA	PLACENTIA	CA	92870	
5NPE24AF8GH417003	DOVALINA, MELISSA	5 WESTBROOK LN	POMONA	CA	91766	

First Previous 1 Next Last

LEGAL LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement, and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Hyundai Motor America, Inc. or generated by you in the conduct of carrying out work under the Agreement regarding Hyundai Vehicle purchasers and owners, including but not limited to warranty claim information. Hyundai dealers may use such owner information for the sole purpose of conducting and performing this campaign, and for no other purpose.

### Button Information

Action Button	Definition
Excel	The results list is downloaded to excel.
Print	Prints the current screen.

### 3.3.5 Vehicle Information

Vehicle details can be found by VIN. This screen includes open recall campaign, blue link information, Warranty Claim history and Service contracts.

\$ Sales
Finance
Service
Warranty
Parts
Report
Admin
Admin(I)
Training Material

Claims

Information

1

Vehicle Information

Warranty/HPP Parts Coverage Inquiry

Uncompleted Campaign VIN List

#### Vehicle Information

VIN Last 8:

VIN:  
 KMHDH4AE6DU602939

3

Basic Vehicle Information	Value	Basic Vehicle Information	Value
VIN	KMHDH4AE6DU602939	Model	ELANTRA(MD/UD) 2013 Automatic
Warranty Start Date	12/02/2012 (45 months, 24 days)	Extra Warranty	
Original Owner	MILLS, KRISTIN	DMV Transfer Date	
Current Owner	MILLS, KRISTIN	Selling Dealer	CA301 RANCHO GRANDE HYUNDAI
Date Wholesale	08/14/2012	Date Retailed	12/02/2012
Wholesale Dealer	CA301 RANCHO GRANDE HYUNDAI	Retailer Dealer	CA301 RANCHO GRANDE HYUNDAI
Retail Flag	Y	Production Date	07/11/2012
Emission Type	PZEV	Allocation Date	07/27/2012
IQS / CSI / VDS / Others		Branded / Warranty Info	
Customer Loyalty	New to Hyundai	Service Interval	Not Specified
Dealer Case Management	No	Fleet Type	RETAIL

**Detail Vehicle Information** +

---

**Campaign Not Performed (0 Found)** -

Campaign Code	Recall	Campaign Description	Campaign Start Date	Vin Activation Date	Mail Date	Campaign Bulletins
No data available						

---

**Blue Link Information** -

Blue Link Enrollment Status	N/A	Maintenance Alert	
Blue Link Equipped	No	Last Service Check	
Monthly Vehicle Report		SVR Status	N/A

---

**Blue Link Outstanding Alerts (0 Found)** -

Last Report Date	Alert Start Date	Mileage	Code Description	Type
No data available				

---

**Service Contract (0 Found)** +

---

**Warranty Claim History (1 Found)** -

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
CA301	350624	350624	08/12/2013	9,235	MD HEADLINER BRACKET ADHESIVE

---

**Service Contract Claim History (0 Found)** +

---

**Maintenance History (0 Found)** +

---

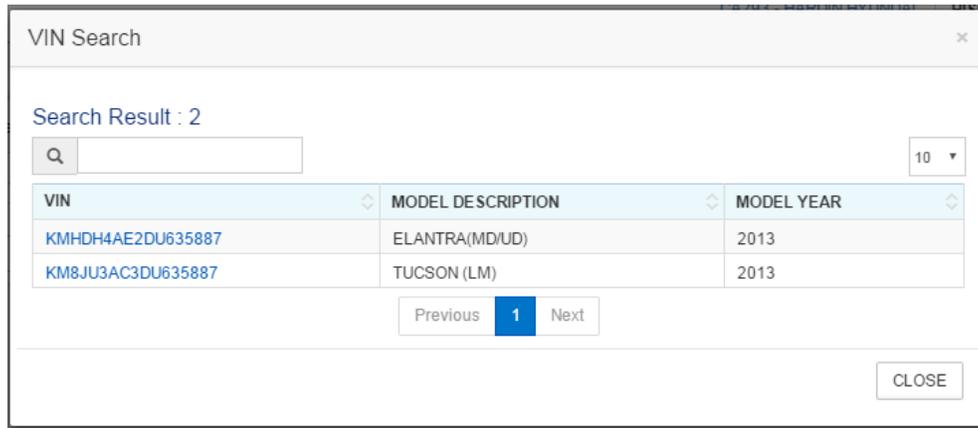
**Blue Link Alert History (0 Found)** +

**Button Information**

Action Button	Definition
<b>Search</b>	You can search VIN details by full VIN or last 8 digits of VIN.
<b>Window Sticker</b>	You can print Window Sticker.
<b>Edit</b>	It will open Original Owner Verification screen to update original owner information.
<b>Print</b>	Prints the current screen.

If you type last 8 digits of VIN and click  Search icon  , then you will VIN Search pop-up.

Select one VIN in the list, then the VIN will be populated in the VIN textbox. VIN information will be populated the VIN information.



To print Window Sticker, click  Window Sticker button. It will display Window Sticker in PDF.



VIN: SNPE24AFXGH260753
After FULL Label to driver side Left-Floor
VIN: SNPE24AFXGH260753

### 2016 SONATA SE PZEV

**Rearview Camera & Android Auto Compatibility**  
Best-in-Class Total Interior Volume

**SOLD TO:** CA219      **SHIPPED TO:** CA219

1253 SOUTH LONG HILL AVENUE  
SILVERDALE CA 91140

**VIN:** SNPE24AFXGH260753  
**MODEL:** 2542PUP  
**ENGINE:** 241JF2D1765  
**PORT OF ENTRY:** MA  
**EXTERIOR COLOR:** VENETIAN RED  
**INTERIOR SEAT COLOR:** BEIGE/BEIGE  
**TRANSPORT:** TRUCK  
**ACCESSORY WEIGHT:** 12 lbs / 6 lbs.  
**EMISSIONS:** This vehicle meets California Emissions regulations and is Certified as a Partial Zero Emission Vehicle (PZEV)

**GOVERNMENT 5-STAR SAFETY RATINGS**

**Overall Vehicle Score** ★★★★★  
Based on the combined rating of frontal, side and rollover. Should ONLY be compared to other vehicles of similar size and weight.

Frontal	Driver	★★★★★
Crash	Passenger	★★★★★
Based on the risk of injury in a frontal impact. Should ONLY be compared to other vehicles of similar size and weight.		
Side	Front seat	★★★★★
Crash	Rear seat	★★★★★
Based on the risk of injury in a side impact.		
Rollover		★★★★★
Based on the risk of rollover in a single-vehicle crash.		

Star ratings range from 1 to 5 stars (★★★★★) with 5 being the highest.  
Source: National Highway Traffic Safety Administration (NHTSA).  
[www.safercar.gov](http://www.safercar.gov) or 1-888-327-4236

**Fuel Economy and Environment**

**30 MPG** combined city/hwy  
3.3 gallons per 100 miles

City: 25 MPG  
Highway: 38 MPG

**You save \$1,500** in fuel costs over 5 years compared to the average new vehicle.

Annual fuel cost: **\$1,500**

**fuel economy.gov**  
Calculate personalized estimates for complete vehicles.

**STANDARD FEATURES:**

**AMERICA'S BEST WARRANTY**  
 \*3-year/50,000-mile New Vehicle Warranty  
 \*10-year/100,000-mile Powertrain Warranty  
 \*7-year/100,000-mile Antirust/Pest Protection Warranty  
 \*5-year/Unlimited-mile Roadside Assistance  
 \*Comprehensive dealer service network

**ADVANCED SAFETY TECHNOLOGY**  
 \*Vehicle Stability Management (VSM) w/ Traction Control  
 \*ABS w/ Electronic Brake Force Distribution & Brake Assist  
 \*11 Front Side Impact, Side Curtain & Driver Knee Airbags  
 \*Energy Absorbing Front Seats & Front Seatbelt Pre-Tensioners  
 \*Tire Pressure Monitor w/ Individual Tire Pressure Indicator  
 \*Rearview Camera

**POWERTRAIN TECHNOLOGY**  
 \*2.4L Gasoline Direct Injection (GDI) 4-Cylinder Engine  
 \*183 Horsepower @3,000 rpm / 178 ft-lb Torque @2,400 rpm  
 \*Dual Continuous Variable Valve Timing  
 \*6-Speed Automatic Transmission w/ SHIFTRONIC  
 \*Sport Mode Select

**COMFORT & CONVENIENCE**  
 \*18-Way Active Airflow & FOCUSSEYE18T Seats  
 \*Rear Spoiler  
 \*Projector Headlights w/ Automatic Light Control  
 \*Power Side Mirrors w/ Driver Blind Spot Mirror  
 \*Solar Control Window Glass  
 \*Remote Keyless Entry w/ Alarm  
 \*Power Locks & Windows w/ Auto Up/Down Driver Window  
 \*Premium Cloth Seat Trim  
 \*Multi-Point Appearance Restorer  
 \*Multi-adjustable Front Seats w/ Height Adjust  
 \*60/40 Split-Folding Rear Seat  
 \*18" & Telescopic Steering Wheel w/ Cruise, Audio & Phone Controls  
 \*Advanced Trip Computer w/ Custom Settings  
 \*Air Conditioning w/ Cabin Air Filter  
 \*Tri-Color Custom Touchscreen Display Audio  
 \*Available Auto 1.9M Integration for Compatible Smartphones  
 \*AMP MP3/MP4/iPod/USB w/ HomeLink & Auxiliary Input Jacks  
 \*Bluetooth® Hands-free Phone System  
 \*Available Blue Link® Telematics System  
 \*Blue Link Connected Care (complementary trial (activation required))  
 \*Full Tank of Gas

**INCLUDED:**

**ADDED FEATURES:**

Manufacturer's Suggested Retail Price: **\$21,790.00**

\*Carpenter Floor Mats: **\$125.00**  
 \*Cargo Net: **\$20.00**  
 \*Tire Stump Protector: **\$70.00**

**Total Price:** **\$22,820.00**

**PART CONTENT INFORMATION FOR VEHICLE IN THIS CARLINE:**  
 U.S./CANADIAN PARTS CONTENT: 46%  
 MAJOR SOURCES OF FOREIGN PARTS CONTENT: KOREA: 53%

Note: Parts content does not include final assembly, distribution, or other non-parts costs.

**FOR THIS VEHICLE:**  
 FINAL ASSEMBLY POINT: MONTGOMERY, ALABAMA U.S.A.  
 COUNTRY OF ORIGIN:  
 ENGINE: U.S.A.  
 TRANSMISSION: U.S.A.

239 A

VIN: SNPE24AFXGH260753



To update customer information, click **3** Edit button. The you will see Consumer Information Update screen. You can update consumer information and submit.

SALES
FINANCE
SERVICE
WARRANTY
PARTS
REPORT
ADMIN
ADMIN(I)
TRAINING MATERIAL

PA Request

Dealer Capacity

Service Rental Car Search

Service Contract Maintenance (HPP)

Blue Link Alerts

Original Owner Verification

Consumer Information Update

Maintenance Claim

Vehicle Information

Key/Immobilizer/Audio Codes

Warranty/HPP Part Coverage Inquiry

### Consumer Information Update

[← Back to List](#)

#### Customer Information

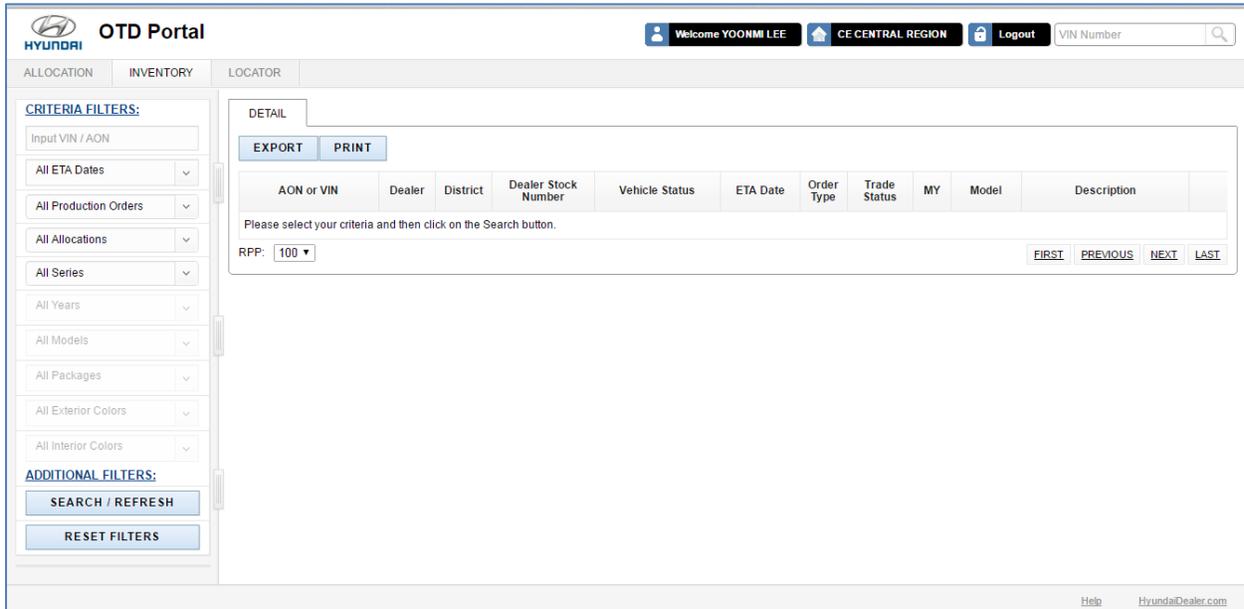
Vehicle Number	KMHV12J4LU044159		
Current Owner	* Last Name	ROBERT	First Name
Original Owner	Last Name	ROBERT	Middle Initial
* Address	2041 GREENSTONE TR		* City
* State	TX	* Zip Code	75010
Phone Number 2			Extension
Email Address			Mail Flag
* Nearest Dealer	TX006	Nearest Dealer Name	MESQUITE COURTESY

### Button Information

Action Button	Definition
<b>Check Valid</b>	It will validate all the fields and display error messages if there are errors.
<b>Reset</b>	It will display the last saved data on the screen.
<b>Submit</b>	Customer information will be submitted if there is no error.

### 3.3.6 OTD Vehicle Locator

This link will guide you to OTD Vehicle Locator screen to view VIN's location to transfer vehicles.



**OTD Portal**

Welcome YOONMI LEE | CE CENTRAL REGION | Logout | VIN Number

ALLOCATION | INVENTORY | LOCATOR

**CRITERIA FILTERS:**

- Input VIN / AON
- All ETA Dates
- All Production Orders
- All Allocations
- All Series
- All Years
- All Models
- All Packages
- All Exterior Colors
- All Interior Colors

**ADDITIONAL FILTERS:**

SEARCH / REFRESH

RESET FILTERS

**DETAIL**

EXPORT | PRINT

AON or VIN	Dealer	District	Dealer Stock Number	Vehicle Status	ETA Date	Order Type	Trade Status	MY	Model	Description
------------	--------	----------	---------------------	----------------	----------	------------	--------------	----	-------	-------------

Please select your criteria and then click on the Search button.

RPP: 100

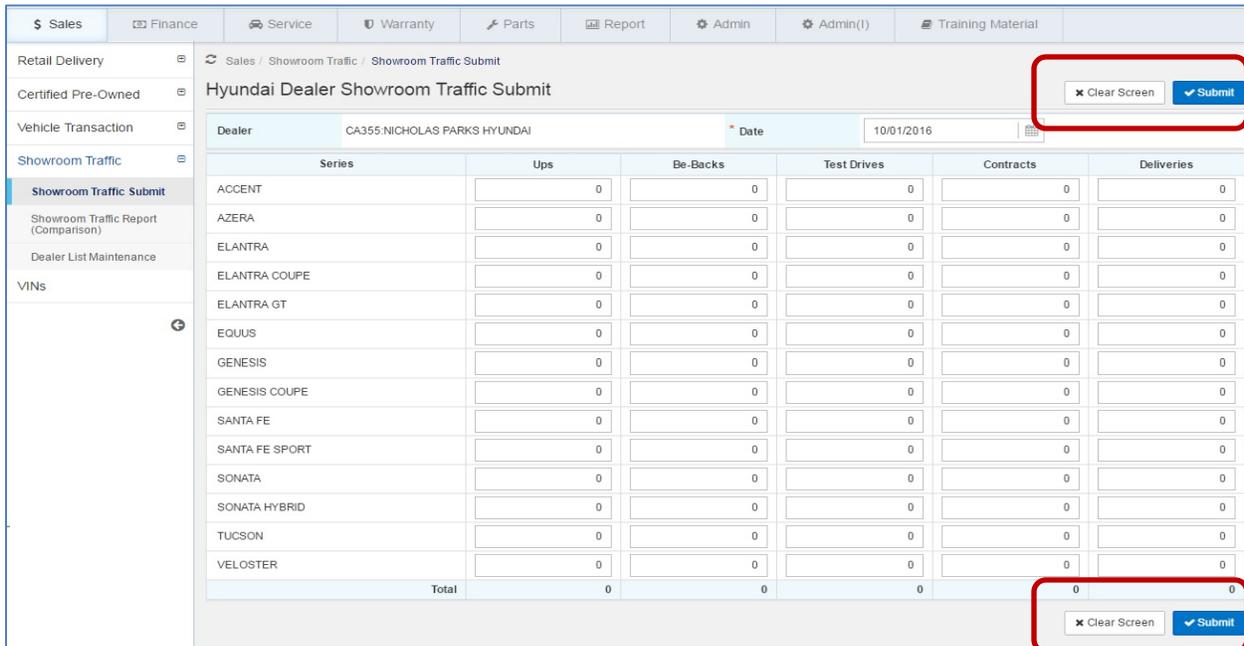
FIRST | PREVIOUS | NEXT | LAST

Help | HyundaiDealer.com

### 3.4 Showroom Traffic

#### 3.4.1 Showroom Traffic Submit

Dealership can report showroom traffics through this screen.



Sales | Finance | Service | Warranty | Parts | Report | Admin | Admin(I) | Training Material

Retail Delivery | Certified Pre-Owned | Vehicle Transaction | Showroom Traffic

Hyundai Dealer Showroom Traffic Submit

Dealer: CA355-NICHOLAS PARKS HYUNDAI | Date: 10/01/2016

Clear Screen | Submit

Series	Ups	Be-Backs	Test Drives	Contracts	Deliveries
ACCENT	0	0	0	0	0
AZERA	0	0	0	0	0
ELANTRA	0	0	0	0	0
ELANTRA COUPE	0	0	0	0	0
ELANTRA GT	0	0	0	0	0
EQUUS	0	0	0	0	0
GENESIS	0	0	0	0	0
GENESIS COUPE	0	0	0	0	0
SANTA FE	0	0	0	0	0
SANTA FE SPORT	0	0	0	0	0
SONATA	0	0	0	0	0
SONATA HYBRID	0	0	0	0	0
TUCSON	0	0	0	0	0
VELOSTER	0	0	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Clear Screen | Submit

### Button Information

Action Button	Definition
<b>Clear Screen</b>	The value for all input fields are changed to 0.
<b>Submit</b>	If there is no error, Showroom Traffic will be submitted.

### 3.4.2 Showroom Traffic Report (Comparison)

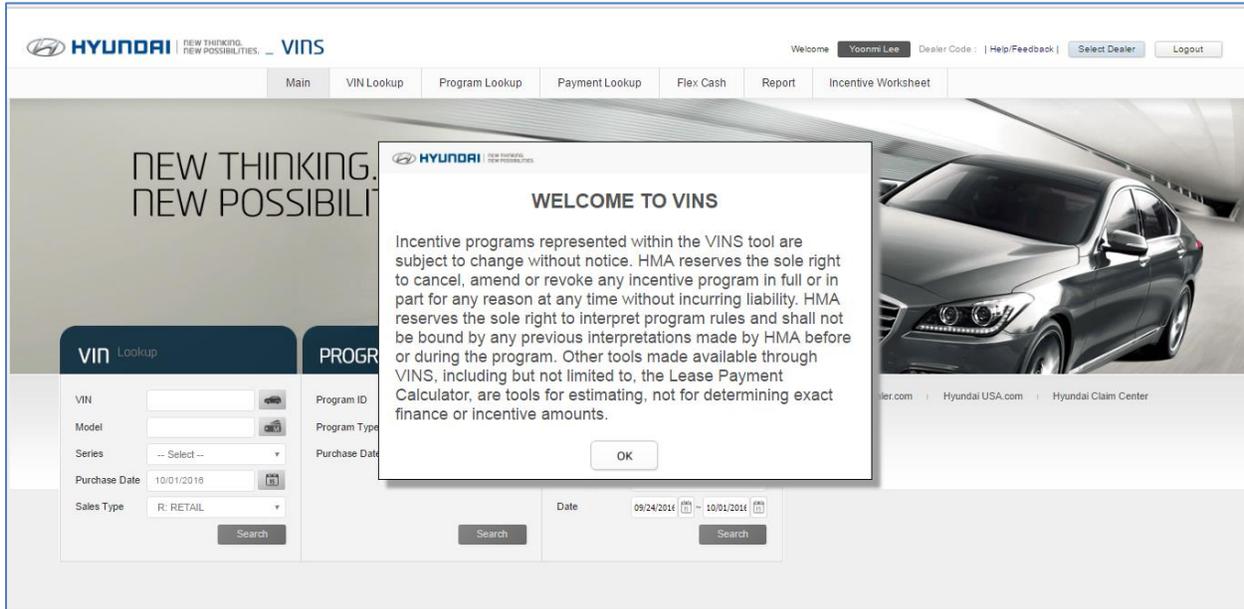
Dealership can view the submitted showroom traffics statistics.

### Button Information

Action Button	Definition
<b>Search</b>	You can search Showroom traffic by Date, Month, or Year.
<b>Compare</b>	3 different reports will be displayed.
<b>Excel</b>	An excel file will be downloaded and it will include 3 reports based on the current search criteria.

### 3.5 VINs

This link will guide you to go to VINs site.



The screenshot shows the Hyundai VINS web application. At the top, there is a navigation bar with the Hyundai logo and 'VINS' text. A user is logged in as 'Yoonmi Lee' with a 'Dealer Code' field. The main navigation menu includes 'Main', 'VIN Lookup', 'Program Lookup', 'Payment Lookup', 'Flex Cash', 'Report', and 'Incentive Worksheet'. The page features a large background image of a silver Hyundai sedan. A modal window titled 'WELCOME TO VINS' is displayed in the center, containing a disclaimer: 'Incentive programs represented within the VINS tool are subject to change without notice. HMA reserves the sole right to cancel, amend or revoke any incentive program in full or in part for any reason at any time without incurring liability. HMA reserves the sole right to interpret program rules and shall not be bound by any previous interpretations made by HMA before or during the program. Other tools made available through VINS, including but not limited to, the Lease Payment Calculator, are tools for estimating, not for determining exact finance or incentive amounts.' Below the text is an 'OK' button. On the left side, there is a 'VIN Lookup' form with fields for VIN, Model, Series, Purchase Date (set to 10/01/2016), and Sales Type (set to R: RETAIL). A 'PROGR' form is partially visible on the right. At the bottom, there is a date range selector set to 09/24/2016 to 10/01/2016 with search buttons.